

From: Shiau Chan (LKKAUTO) siewsc@lkkauto.com
Subject: FW: TP SURVEY REPORT for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1
Date: 28 July 2022 at 12:10 PM
To: assignments assignments@lkkauto.com

SC

Dear Assignment Team,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Thursday, 28 July 2022 11:08 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: TP SURVEY REPORT for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

Our Ref: TAX/05/22/2036

Dear Shiau,

Third party survey report attached for your reference.
Let us have the finalised report soon.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 27 May 2022 5:23 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

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Dear Hua Yen,

Kindly provide us the SMZ 5307S GIA report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 May 2022 11:08 AM

To: 'Ong Hua Yen (Strides Automotive Services Pte Ltd)'

<HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MTPRI' <MTPRI@smrt.com.sg>; 'Magnaye Ana Margie Marasigan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Friday, 20 May 2022 10:57 AM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <Ana.Magnaye@strides.com.sg>

Subject: FW: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

Ref: TAX/05/22/2036

Dear Yan,

Kindly survey on “Without Prejudice” basis.

TP: SMZ5307S
Insured: SHC4897S
Workshop: Car Laboratories Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Emma Wong <emma@iaconsultingsg.com>

Sent: Friday, 20 May 2022 10:16 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd)
<HuaYen.Ong@strides.com.sg>

Cc: motor@iaconsultingsg.com; Tan Ling Ling <candy@iaconsultingsg.com>; msgoh <msgoh@iaconsultingsg.com>; Magnaye Ana Margie Marasigan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: RE: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

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Dear Sir / Madam,

The vehicle is in the workshop.

Kindly arrange your surveyor to conduct PRI at **1 BUKIT BATOK CRESCENT #04-56/57 WCEGA PLAZA S(658064)**

Thank you.

Best regards,
Emma Wong
+65 6385 1171

---- On Thu, 19 May 2022 14:05:12 +0800 **Ong Hua Yen (Strides Automotive Services Pte Ltd)** <HuaYen.Ong@strides.com.sg> wrote ----

Dear Sir,

We are not agreeable of your surveyor list.

We will appoint our surveyor to conduct a PRI at your workshop.

Thanks & Regards
.. ..

Hua Yen

From: Emma Wong <emma@iaconsultingsg.com>
Sent: Thursday, 19 May 2022 1:33 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: motor@iaconsultingsg.com; Tan Ling Ling <candy@iaconsultingsg.com>; msgoh <msgoh@iaconsultingsg.com>; MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 19.05.2022

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Emma Wong
+65 6385 1171

----- On Thu, 19 May 2022 12:20:43 +0800 **Ong Hua Yen (Strides Automotive Services Pte Ltd)** <HuaYen.Ong@strides.com.sg> wrote

Ref: TAX/05/22/2036

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4897S as such we do not follow the new protocol. Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann

<joannetan@msfirstcapital.com.sg>

Sent: Thursday, 19 May 2022 10:50 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd)

<HuaYen.Ong@strides.com.sg>; emma@iaconsultingsg.com;

motor@iaconsultingsg.com; Tan Ling Ling

<candy@iaconsultingsg.com>; msgoh

<msgoh@iaconsultingsg.com>; zen@carlingual.com.sg; Lim

Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SMZ5307S – Our Insured: SHC4897S ON 13.05.2022 Our Ref: D22001472MFSH/STRIDES/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards

Thank you and regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House,
#16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849| Company Reg.
No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of
your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data
Collection Statement.

From: Emma Wong <emma@iaconsultingsg.com>
Sent: Thursday, 19 May 2022 10:19 am
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling
<candy@iaconsultingsg.com>; msgoh
<msgoh@iaconsultingsg.com>; zen
<zen@carlingual.com.sg>
Subject: ACCIDENT INVOLVING SMZ5307S AND
SHC4897S ALONG AYE TOWARDS TUAS JURONG TOWN
HALL RD EXIT ON 13.05.2022

Dear Sir,

Attached herewith the Notification Of Accident for your
reference.

Kindly let us have a list of your ten surveyors as your
nominated SJE for our consideration within the stipulated
timeline under the NIMA Protocol.

Thank you.

Best regards,
Emma Wong
For and On behalf of Car Laboratories Pte Ltd
+65 6385 1171



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