

## **Shiau Chan (LKKAuto)**

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**From:** Steve Chen (LKK Auto)  
**Sent:** Tuesday, 6 September 2022 4:09 PM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** Finalize : ERGO REF. CDMCG22001501 - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022  
**Attachments:** SKW 6455 main estimate1.1.pdf; SUPP - SKW6455E.pdf

Hi Shiau Chan,

Workshop agreed finalize.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** wah hong motors & credit pte ltd <motor@wahhong.sg>  
**Sent:** Tuesday, 6 September 2022 10:53 am  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** Re: Finalize : ERGO REF. CDMCG22001501 - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Steve,

We agree with your finalize amount. Thank you.

On 06-Sep-22 9:38 AM, Steve Chen (LKK Auto) wrote:

Hi Sir,

Kindly refer our finalize \$6450 (L/S, before GST). 7 days.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** wah hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Monday, 5 September 2022 7:58 pm

**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Subject:** Finalize : ERGO REF. CDMCG22001501 - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Steve,

Attached are the damaged photos, supplementary estimate and after paint photos for your kind perusal. Please finalize with us.

Good Day.

----- Forwarded Message -----

**Subject:**RE: ERGO REF. CDMCG22001501 PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

**Date:**Fri, 5 Aug 2022 01:30:30 +0000

**From:**Dillen Selvarajoo <[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)>

**To:**Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

WITHOUT PREJUDICE

Dear Sir,

Liability clear in your client's favour.

Please send your LOD to [claims@ergo.com.sg](mailto:claims@ergo.com.sg) after completion of PRS (do not need to CC me).

Thank you.

Data Classification: Confidential, C3

Warmest Regards,

Dillen Selvarajoo

Assistant Manager

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988

DID.: +65 6829 9191

[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)



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**From:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Sent:** Friday, 29 July 2022 3:37 pm

**To:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>; Dillen Selvarajoo <[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)>

**Subject:** ERGO REF. CDMCG22001501 PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Dillen

Please advise, thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Friday, 29 July 2022 3:19 pm

**To:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) (<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** Re: FW: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Teams,

Had your insured reported to the accident and kindly advise us on the liability.

On 28-Jul-22 2:51 PM, Pauline Soh wrote:

Hi All

Please note ERGO REF NO. is CDMCG22001501

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore  
038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department)  
Sent: Thursday, 28 July 2022 2:49 pm  
To: Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>; Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Cc: Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>  
Subject: RE: FW: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi LKK,

\*\*\* Insured has not report.

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.  
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore  
038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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-----Original Message-----

From: Wah Hong [motor@wahhong.sg](mailto:motor@wahhong.sg)  
Sent: Wednesday, 27 July 2022 3:47 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department)  
[claims@ergo.com.sg](mailto:claims@ergo.com.sg)  
Subject: Re: FW: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Pauline,

We would like to appoint LKK to survey this SKW6455E vehicle.

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 4848  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 27-Jul-22 3:44 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jimmy

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three |  
Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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-----Original Message-----

From: Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

Sent: Wednesday, 27 July 2022 3:35 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department)  
[<claims@ergo.com.sg>](mailto:claims@ergo.com.sg)  
Subject: PRS + Liability Check - Accident  
involving vehicle no. SKW6455E and YP6394T on  
27/07/2022

Dear Sir/Madam,

We refer to the above subject and we acting for the owner of SKW6455E against your insured vehicle YP6394T.

Kindly update us that have your insured YP6394T file the report? If yes, please let us know your confirmation on liability for the above head to rear accident.

Kindly let us have your reply, we have attached the GIA report and accident video for your kind perusal.

Kindly arrange Pre-Repair Survey for this vehicle SKW6455E.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin / Jimmy

HP: 87783338/87784848

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 4848  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3338  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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Thank You and Best Regards,

Pei Pei  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:(65)67737377)  
[Website:www.wahhong.sg](http://www.wahhong.sg)

Mail :motor@wahhong.sg

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