From: ERGO Insurance Pte. Ltd. (Claims Department) claims@ergo.com.sg

Subject: RE: FW: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Date: 28 July 2022 at 2:50 PM

To: Wah Hong motor@wahhong.sg, Yan (LKK Auto) admin-d@lkkauto.com, Admin A admin-a@lkkauto.com,

Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Meikwan@lkkauto.com

Cc: Admin support@insurlogic.net

Hi LKK,

*** Insured has not report.

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd. 8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg I www.ergo.com.sg

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-----Original Message-----

From: Wah Hong <motor@wahhong.sg> Sent: Wednesday, 27 July 2022 3:47 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Hi Pauline,

We would like to appoint LKK to survey this SKW6455E vehicle.

Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB 38 TOH GUAN ROAD EAST #01-57 S(608581)

Tel: (65) 6773 7377 HP: (65) 8778 4848 Website: www.wahhong.sg Mail: motor@wahhong.sg

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On 27-Jul-22 3:44 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jimmy

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company Surveyor Name
Priority Services Jeffrey Ong
LBS Mohd Fadhilah
Autoprobe Tay Beng Hee
Perfect Automobile Gary Chuah
AIS Looi
Formteam (FTA) Gary Soon

IAS Edward
LKK Byran / Andrew Ling
Precise Appraiser Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

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----Original Message-----

From: Wah Hong <motor@wahhong.sg> Sent: Wednesday, 27 July 2022 3:35 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRS + Liability Check - Accident involving vehicle no. SKW6455E and YP6394T on 27/07/2022

Dear Sir/Madam,

We refer to the above subject and we acting for the owner of SKW6455E against your insured vehicle YP6394T.

Kindly update us that have your insured YP6394T file the report? If yes, please let us know your confirmation on liability for the above head to rear accident.

Kindly let us have your reply, we have attached the GIA report and accident video for your kind perusal.

Kindly arrange Pre-Repair Survey for this vehicle SKW6455E.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin / Jimmy

HP: 87783338/87784848

Thank You and Best Regards,

Jimmv

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB 38 TOH GUAN ROAD EAST #01-57 S(608581)

Tel: (65) 6773 7377 HP: (65) 8778 4848 Website: www.wahhong.sg Mail: motor@wahhong.sg

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