

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

4/10/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLR8078L (1199) Your Ref : -

Dear Sir,

VEHICLE # : SLR8078L
ACCIDENT INVOLVING : SLR8078L & XD7685Y ALONG PIE (TUAS) BEFORE JLN BAHAR EXIT ON
27/7/22

COST OF REPAIR	\$23,600.00	(As agreed)
LOSS OF USE	\$2,480.00	{21 work days + 8 weekends + 1 PH (9/8/22) + 1 day prs}
LTA & GIA SEARCH	\$38.45	x \$80
TOWING	\$150.00	

COST OF REPAIR ADD GST 7% \$1,652.00


TOTAL \$27,920.45

Twenty-Seven Thousand Nine Hundred Twenty Singapore Dollars and
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on
behalf. Please see attached Letter of authorisation (see note 5) .**

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

 **Ryder Auto Pte Ltd**

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 27/7/2022 INVOLVING SLR8078L XD7685Y GBF7030L

PC7215X ALONG / AT _____

PIE (TUAS) BEFORE JLN BAHAR EXIT

I/We YUAN SONGJING (NRIC No. S7079811E)

of APT BLK 421C NORTHSIDE DRIVE #02-763 S(823421)

1. The owner of motor vehicle no. SLR8078L hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 27/7/2022



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness


Ryder Auto Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MFL2022D0004078**
Claimant Ref: **SLR8078L**

We/I, Ryder Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 27,000.00 (Global Sum) (repair cost), S\$ _____ (loss of use/rental), S\$ _____ (search fee), vehicle no. SLR8078L that was damaged pursuant to the accident which occurred on 27/07/2022 (date) at PIE (TUAS) BEFORE JLN BAHAR EXIT (location) involving vehicle no. XD7685Y (insured vehicle). This is pursuant to the inspection conducted on 28/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YUAN SONGJING ("the third party claimant") of vehicle no. SLR8078L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLR8078L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 27,000.00 to Ryder Auto Pte Ltd

Dated this 9 day of June 2023

CLAIMANT:

Signature:

 **Ryder Auto Pte Ltd**

Name:

Signed by "the workshop" (with chop)
Ryder Auto Pte Ltd

NRIC:

201635107m

Address:

2 Kaki Bukit Ave 2
#02-19 Auto Hub @ Kaki Bukit (49981)

Nationality:

Occupation:

WITNESS:

Signature:



LUP

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

4/10/2022

Attn: PRIYA
Motor Claims Dept

TAX INVOICE

Our Ref : SLR8078L (1199) Your Ref : -

Dear Sir,

VEHICLE # : SLR8078L
ACCIDENT INVOLVING : SLR8078L & XD7685Y ALONG PIE (TUAS) BEFORE JLN BAHAR EXIT ON
27/7/22

COST OF REPAIR \$23,600.00 (As agreed)

COST OF REPAIR ADD GST 7% \$1,652.00

TOTAL \$25,252.00

Twenty-Five Thousand Two Hundred Fifty-Two Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jul 2022 / 12:23:30

Receipt Date/Time : 27 Jul 2022 / 12:23:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220727-001631

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - XD7685Y As at 27 Jul 2022/09:25:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - XD7685Y Enquiry Fee 20220727122309311758	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	gmn4zw8t		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - QUEK HEE
BOON

Invoice Number
GR-2022-002942

Invoice Issue Date
03 Aug 2022

Invoice Due Date
10 Aug 2022

Total Amount (\$\$) 28.97
Total GST 7.00% (\$\$) 2.03
Total Amount Incl. of GST (\$\$) 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	02/08/2022,27/07/2022,SLR8078L,GBF7030L	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

***This is a computer generated document.
No signature is required.***



CASH SALE/WORK ORDER

No. **221249**

Date: **27 Feb 2022**

寶號 Messrs: **Cash** **Ryder Auto Pte Ltd**

車號 Vehicle No: **SLR 8078L** 車型 Model No: **Mitsubishi Lancer**

時間(日/夜) Time (day/night): **97888363** Contact No: **97888363**

由 Location: **711 Jurong West St 71**

到 To: **2 Kaki Bukit Ave 2**

Cash \$: **150** 其他 Others:

經手人 Authorised By: **Ju** Tow Truck Driver Name: **Michael HBT GWT**

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jul 2022 22:47	Cim Dtl Modified	Claimant's Name: -> YUAN SONGJING. Claimant's ID: -> S7079811E.	[A] HOW MEI KWAN
2	27 Jul 2022 22:47	Cim Veh Model Changed	(206577) MITSUBISHI LANCER 1.6 EX AT LED TAIL LAMP (A).	[A] HOW MEI KWAN
3	27 Jul 2022 22:47	Cim Created	Reg No: SLR8078L. Acct Date: 2022/07/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Jul 2022 22:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Jul 2022 22:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/05	[A] HOW MEI KWAN
6	27 Jul 2022 22:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Jul 2022 22:48	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	27 Jul 2022 22:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	28 Jul 2022 10:46	TP Ins Updated	TPRegNo:XD8078L -> XD7685Y.	[I] Krishnan Bhuvaneswari
10	21 Oct 2022 09:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Oct 2022 09:43	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	21 Oct 2022 09:43	Cim Dtl Modified	JPJ Reg. Date: -> 2017/08/29.	[A] JOANNE LEE KHANG MIN
13	21 Oct 2022 09:43	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	11 Jan 2023 11:08	Adj Mandate Request	Cur.Req:27060.45:Liability: 100%(bola 28) *Quantum: \$27,060.45 (all-in). *21 repair days + 4Sunday + 1PH +1PRS =27days. Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
15	11 Jan 2023 17:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/05. Mandate Remarks: Market value please.	[I] Priya
16	11 Jan 2023 17:34	Adj Mandate Set	Maintained:Market value please.	[I] Priya
17	03 Mar 2023 16:10	Adj Mandate Request	Cur.Req:27060.45:Market Value: \$62,000.00(est) less LTA Rebate: \$31,096.00(est) = Nett Value :\$30,904.00(est) Please note that third party vehicle COE expiry date is 28 AU G 2027.	[A] CHEW HSIAO TONG
18	06 Mar 2023 10:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/08/05. Mandate Remarks: please offer 5 days.	[I] Priya
19	06 Mar 2023 10:12	Adj Mandate Set	Maintained:please offer 5 days.	[I] Priya
20	14 Mar 2023 08:49	Adj Mandate Request	Cur.Req:27060.45:Hi, Pls confirm mandate amount. Thanks	[A] CHEW HSIAO TONG
21	14 Mar 2023 11:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/08/05. Mandate Remarks: survey done 21 days please provide breakdown for 27 days.	[I] Priya
22	14 Mar 2023 11:56	Adj Mandate Set	Maintained:survey done 21 days please provide breakdown for 27 days.	[I] Priya
23	05 Apr 2023 15:08	Adj Mandate Request	Cur.Req:27060.45:*Quantum: \$27,060.45 (all-in). *21 repair days + 4Sunday + 1PH +1PRS =27days. Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
24	10 Apr 2023 14:24	Adj Mandate Set	Approved:27060.45.	[I] Mekavathanan Sarangapani

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2822785	28 Jul 2022 10:46:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLR8078L	XD7685Y	11.00
2858538	21 Oct 2022 09:43:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR8078L	XD7685Y	11.00