

From: MTPRI MTPRI@smrt.com.sg

Subject: FW: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

Date: 27 July 2022 at 3:13 PM

To: assignments assignments@lkkauto.com, Admin A admin-a@lkkauto.com

Cc: MTPRI MTPRI@smrt.com.sg, Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) SiauChin.Chan@strides.com.sg, Tan Wei Teck (Strides Automotive Services Pte Ltd) WeiTeck.Tan@strides.com.sg, Foo Chit Yan (Strides Automotive Services Pte Ltd) ChitYan.Foo@strides.com.sg, Lim Gan Koon (Chris) ChrisLim@msfirstcapital.com.sg

M

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SFX7391C

Insured: SMB1629R

Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, 27 July 2022 3:11 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte

Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte

Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Re: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

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Dear Hua Yen,

Please arrange **M/s LKK Adrian Ling Wai Ping** to come and conduct the survey for vehicle SFX7391C.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jul 27, 2022 at 2:59 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1629R as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huyen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, 27 July 2022 2:58 pm
To: Aini Binte <Aini@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: Re: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

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Dear All,

We have not receive any surveyor list.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787
HD Perfect Autowork Pte. Ltd.
8 Kaki Bukit Avenue 4 #08-09
Premier @ Kaki Bukit
Singapore 415875

On Wed, Jul 27, 2022 at 9:32 AM Aini Binte <Aini@msfirstcapital.com.sg> wrote:

Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 |
TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of  **MS&AD INSURANCE GROUP**

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 26 July 2022 6:21 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: Re: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA : 25/07/2022

Dear Chris,

Please find enclosed our client's (SFX7391C) GIA Report for your kind attention.

We are looking forward to having the surveyor list from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jul 26, 2022 at 2:43 PM Lim Gan Koon (Chris)
<ChrisLim@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Shanelle,

Kindly fwd us a copy of your client's GIA report.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01
Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email:
ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Lim Gan Koon (Chris)
Sent: Tuesday, 26 July 2022 12:44 pm
To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: RE: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA :
25/07/2022

Without Prejudice

Dear Shanelle,

We refer to your email below:

we refer to your email below.

Kindly note that our Insured had not reported the accident.

Pls forward us a copy of your client's GIA report.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01
Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email:
ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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the sender immediately by return e-mail.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 26 July 2022 12:41 pm
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor
Claims <MotorClaims@msfirstcapital.com.sg>
Subject: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA :
25/07/2022

Dear Sir / Madam,

We are instructed by **Peter Tham Yejie** to notify you of a road traffic
accident on **25/07/2022** at about **17:55 hours** at/along **Bukit Timah
Road (Outside Albert Park Mall)** involving our client's/customer's vehicle
registration number **SFX7391C** and vehicle registration
number **SMB1629R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been
damaged. Before our client/we proceed to repair the damaged vehicle,
please let us know within 2 working days of your receipt of this notice
whether you or your insurer would like to conduct a pre-repair survey of
the vehicle. If we do not receive any reply from you within the
stipulated timeline, our client/we shall proceed to repair the vehicle
without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm

or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875