

Veron Chen (LKKAuto)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
<BeeGan.Lee@strides.com.sg>
Sent: Monday, 17 October 2022 3:02 PM
To: Veron Chen (LKKAuto); Meng Yan (LKK Auto); SUR
Cc: assignments; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei
Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive
Services Pte Ltd); Lim Gan Koon (Chris); MTPRI
Subject: RE: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

REF: TAX/07/22/7024

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 17 October 2022 11:11 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)
<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>;
Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: RE: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

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Dear Hua Yen,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 28 July 2022 10:50 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)
<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>;
Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: RE: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

Dear Hua Yen,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 27 July 2022 3:24 PM

To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>;

Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: Re: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 27 Jul 2022, at 3:13 PM, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SFX7391C

Insured: SMB1629R

Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, 27 July 2022 3:11 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>;

Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan

(Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

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Dear Hua Yen,

Please arrange **M/s LKK Adrian Ling Wai Ping** to come and conduct the survey for vehicle SFX7391C.

Thank You.

Regards,

Irene

Mobile: 8297 9787
HD Perfect Autowork Pte. Ltd.
8 Kaki Bukit Avenue 4 #08-09
Premier @ Kaki Bukit
Singapore 415875

On Wed, Jul 27, 2022 at 2:59 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1629R as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, 27 July 2022 2:58 pm

To: Aini Binte <Aini@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: Re: PRI for SFX7391C - Our Insured: SMB1629R on 25.7.2022

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Dear All,

We have not receive any surveyor list.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.
8 Kaki Bukit Avenue 4 #08-09
Premier @ Kaki Bukit
Singapore 415875

On Wed, Jul 27, 2022 at 9:32 AM Aini Binte <Aini@msfirstcapital.com.sg> wrote:

Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

<image001.jpg>

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, 26 July 2022 6:21 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: Re: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA : 25/07/2022

Dear Chris,

Please find enclosed our client's (SFX7391C) GIA Report for your kind attention.

We are looking forward to having the surveyor list from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jul 26, 2022 at 2:43 PM Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Shanelle,

Kindly fwd us a copy of your client's GIA report.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849
| Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of <image002.png> Insurance Group

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From: Lim Gan Koon (Chris)

Sent: Tuesday, 26 July 2022 12:44 pm

To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA : 25/07/2022

Without Prejudice

Dear Shanelle,

We refer to your email below.

Kindly note that our Insured had not reported the accident.

Pls forward us a copy of your client's GIA report.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849
| Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of <image002.png> Insurance Group

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 26 July 2022 12:41 pm
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: SFX7391C (Pre-Inspection) / Your Vehicle : SMB1629R | DOA : 25/07/2022

Dear Sir / Madam,

We are instructed by **Peter Tham Yejie** to notify you of a road traffic accident on **25/07/2022** at about **17:55 hours** at/along **Bukit Timah Road (Outside Albert Park Mall)** involving our client's/customer's vehicle registration number **SFX7391C** and vehicle registration number **SMB1629R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875