

## **Shiau Chan (LKKAUTO)**

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 25 November 2022 11:35 AM  
**To:** 'Pauline Tham'  
**Cc:** Jenny Lew; Albert Chua; SUR; Bryan Ang (LKKAUTO)  
**Subject:** RE: YREF : SME9965B - DOA 26/07/2022, OREF : SNM22D205205/C02

**Sensitivity:** Confidential

Dear Pauline,

According to our surveyor, from photos 33, 34 (RH headlamp) and 35, 36 (LH headlamp), it can be seen that the top holders of the headlamps are cracked.

This is probably as a result of the impact causing a force to reverberate through the frontal portion of the vehicle hence causing cracks on the top holders of the headlamp.

As for the condenser, it can be seen from photos 37 and 38 that it is likely the horn which causes a dent of the condenser.

It is our surveyor opinion that the cracks on the top headlamp holders is consistent to the nature of accident although there is no direct impact to the headlamps.

Also, the dent on the cooling fins of the condenser is probably a result of the horn puncturing a dent on the said area.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>  
**Sent:** Tuesday, 1 November 2022 3:33 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** FW: YREF : SME9965B - DOA 26/07/2022, OREF : SNM22D205205/C02  
**Sensitivity:** Confidential

Dear Shiau Chan

Please check with surveyor first. CS/CTI22007169/Aqy3q2

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Tuesday, 1 November 2022 3:31 pm

**To:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>

**Subject:** YREF : SME9965B - DOA 26/07/2022, OREF : SNM22D205205/C02

**Sensitivity:** Confidential

Hi Byran

1. Noted that the survey report stated 2 headlamps were damage from the accident.  
However, scene photograph show most most likely only 1 headlamp might be affected



2. Third party front photographs

We would like to check on the repair of the frontal damages consistency

1. Headlamps x 2
2. Aircon condenser



Please help to check with surveyor if the photographs were the same at the time of accident before we check with insured to confirm.

Hi Jenny

Please follow up.

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*