

**From:** Jenny Lew jenny.lew@sg.cntaiping.com  
**Subject:** RE: SNM22D205205/C02/GBE2399L/LEWLC/ FW: SME9965B & GBE2399L - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Date:** 27 July 2022 at 10:54 AM  
**To:** Chin Hui Xin huixin@n51.com.sg, SUR sur@lkkauto.com, assignments assignments@lkkauto.com  
**Cc:** Claims Dept of CTI claimsdept@sg.cntaiping.com

JL

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城  
Taiping SG

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**From:** Chin Hui Xin <huixin@n51.com.sg>  
**Sent:** Wednesday, 27 July 2022 10:37 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM22D205205/C02/GBE2399L/LEWLC/ FW: SME9965B & GBE2399L - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We appoint your surveyor Mr Adrian Ling from LKK

We appoint your surveyor for the claimant's vehicle.

Please see the attachment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



On Wed, Jul 27, 2022 at 9:56 AM Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D205205/C02/GBE2399L/lewlc**

**Your reference: SME9965B**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBE2399L & SME9965B on 26/07/2022**

We refer to your email of 26/07/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to

provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 27 July 2022 9:41 am  
**To:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D205205/C02/GBE2399L/LEWLC/ FW: SME9965B & GBE2399L - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Without Prejudice

Dear Jenny,

Please conduct PRS for SME9965B.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>

**Sent:** Tuesday, 26 July 2022 12:36 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SME9965B & GBE2399L - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you 😊

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



**Company & GST Registration No. 200616038C**

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 68420051

Fax: 67410510

Email: [sales@n51.com.sg](mailto:sales@n51.com.sg)

Our Ref: SME 9965 B  
Your ref: GBE 2399 L

27 July 2022

CHINA TAIPING INSURANCE (S) PTE LTD  
2 ANSON ROAD #12 00

3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
Attn: Motor Claims Department

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Dear Sir/Madam,

**NAME OF CLAIMANT : YACOOB HUSSAIN S/O ALI IBRAHIM**  
**VEHICLE NUMBER : SME 9965 B**  
**YOUR INSURED VEHICLE NUMBER : GBE 2399 L**  
**ACCIDENT ON 26 JULY 2022 ALONG PIE TWDS TUAS B4 THOMSON RD EXIT**  
**AT ABOUT 08:20 HOURS**

We refer to your email/fax dated **27 July 2022** informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment **LKK of Adrian Ling**  
as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**N-51 AUTOMOTIVE PTE LTD**

Kaki Bukit Autohub  
2 Kaki Bukit Avenue 2  
#01-18  
Singapore 417921

Contact Person:

**6842 0051 / 6744 0510 (Melody)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



.....  
**N-51 AUTOMOTIVE PTE LTD**

**FOR SURVEYOR:**

Please initial here after completion of pre-repair inspection. Thank you!

Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection: