

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 18 January 2023 11:21 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022 || Lonpac ref: 22/22/22/VC05/026074 *** LKK REF: CC4/LPC22007160/Aga3

Lonpac External - General

Hi Hsiao Tong,

Agree with you that liability should be 50:50.

Please proceed as proposed but for rental, may want to try at \$240 (50% of \$480) first.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 17 January 2023 11:52 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022 || Lonpac ref: 22/22/22/VC05/026074 *** LKK REF: CC4/LPC22007160/Aga3

Your ref: **22/22/22/VC05/026074**
Our ref : CC4/LPC22007160/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN8423R(LONPAC) AND SLD3398U(TP) ON 26/07/2022

We refer to the above matter.

Third party reported that he was travelling straight on Dunbar Walk towards Coldstream Ave. Our lorry was stationary in front. Third party overtook our insured lorry after he checked the opposite traffic was cleared. After he passed by our insured lorry, suddenly he felt an huge impact and realised that insured cut out and hit his car.

Our insured driver reported that he was stationary and just as he moved off, third party left side collided onto our lorry right front side portion.

Third party has no video, only submitted scene photos for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer "JL PERFECT AUTOWORK PTE LTD" at **\$4,088.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 24,547.67		\$ 7,500.00
2. Loss of Use (6days x \$220.00)	\$ 1,320.00		\$ 600.00 (6days x \$100.00)
			\$ 8,100.00
		@ 50%	\$ 4,050.00
3. LTA/ GIA Search Fee	\$ 38.45		\$ 38.45
Total	\$ 25,906.12		\$ 4,088.45

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 November 2022 8:49 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022 II Lonpac ref: 22/22/22/VC05/026074 *** LKK REF: CC4/LPC22007160/Aga3

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 31 July 2022 3:24 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022 II Lonpac ref: 22/22/22/VC05/026074 *** LKK REF: CC4/LPC22007160/Aga3

Dear Huey Ni,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI [<mailto:hneng@lonpac.com>]

Sent: Wednesday, July 27, 2022 3:34 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022 II Lonpac ref: 22/22/22/VC05/026074

Lonpac External - Confidential

Hi Yan,

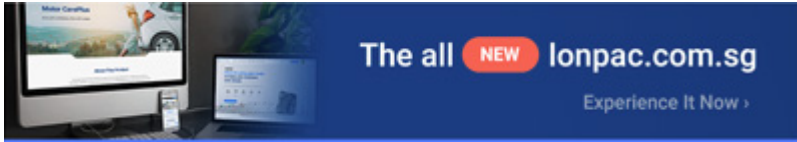
Insured has reported.

We attach OI GIA for your perusal.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: YAN <admin-d@lkkauto.com>
Sent: Wednesday, 27 July 2022 12:33 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022

Dear Gerald,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 27 Jul 2022, at 12:00 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Wednesday, 27 July 2022 11:20 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022

Dear Gerald,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SLD3398U.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jul 27, 2022 at 9:59 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Our Ref: 22/22/22/VC05/026074 (Huey Ni's case)

Dear Shanelle,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Wednesday, 27 July 2022 9:45 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SLD3398U (Pre-Inspection) / Your Vehicle : YN8423R | DOA - 26/07/2022

Dear Sir / Madam,

We are instructed by **Asia Car Leasing Pte Ltd** to notify you of a road traffic accident on **26/07/2022** at about **14:00 hours** at/along **99 Dunbar Walk** involving our client's/customer's vehicle registration number **SLD3398U** and vehicle registration number **YN8423R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,
Shanelle Lim
Mobile: 8297 9787
JL Perfect Autowork Pte. Ltd.
8 Kaki Bukit Avenue 4 #08-09
Premier @ Kaki Bukit
Singapore 415875

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