

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 15 December 2022 9:46 AM  
**To:** Adeline Chng; claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** RE:[SEEK MANDATE] / SNM22D205225/C02/SLM5230J/CHNGPW / FW: Direct Settlement - Accident Involving SLM5230J (OI : CTI - TBA) and SMM7283G (TP : LKK REF - CC6/CTI22007127/ga3) on 23/07/2022  
**Attachments:** LKK Surveyor Report & Photos.pdf; LOD-SMM7283G-Toyota Altis (A)-DOA= 23.07.2022.pdf; Letter to OI\_SLM5230J.pdf

Your ref: SNM22D205225/C02/SLM5230J/CHNGPW  
LKK ref : CC6/CTI22007127/ga3

Dear Adelaine,

ACCIDENT INVOLVING SLM5230J (CHINA TAIPING) AND SMM7283G (TP) ON 23/07/2022

We refer to the above matter.

It is under BOLA 27 scenario. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Wei Lee Motor Works" at \$1,417.95 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,168.60	\$ 1,230.50 (inclusive of GST)
2. Loss of Use (3 days x \$80)	\$ 240.00	\$ 180.00 (3 days X \$60)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 3,416.05</b>	<b>\$ 1,417.95</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 27 July 2022 12:56 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205225/C02/SLM5230J/CHNGPW / FW: Direct Settlement - Accident Involving SLM5230J (OI : CTI - TBA) and SMM7283G (TP : LKK REF - CC6/CTI22007127/ga3) on 23/07/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D205225/C02/SLM5230J/CHNGPW.

Dear Adeline,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 26 July 2022 11:30 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>