

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Saturday, July 30, 2022 11:02 PM
To: Adeline Chng
Cc: Claims Dept of CTI; Cecilia Chong (LKK Auto); Admin A
Subject: RE: SNM22D205225/C02/SLM5230J/CHNGPW / FW: Direct Settlement - Accident Involving SLM5230J (OI : CTI - TBA) and SMM7283G (TP : LKK REF - CC6/CTI22007127/Kga3) on 23/07/2022
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; LKK SURVEY PHOTO.PDF
Categories: HMK

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, July 27, 2022 12:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D205225/C02/SLM5230J/CHNGPW / FW: Direct Settlement - Accident Involving SLM5230J (OI : CTI - TBA) and SMM7283G (TP : LKK REF - CC6/CTI22007127/ga3) on 23/07/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D205225/C02/SLM5230J/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 11:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLM5230J (OI : CTI - TBA) and SMM7283G (TP : LKK REF - CC6/CTI22007127/ga3) on 23/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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