



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SKQ2330P & SLZ2991Y
ALONG PIE AT ALJUNIED FLYOVER ON 16/07/2022.**

We understand that you are the insurer of vehicle SLZ2991Y.

I/We wish to inform you that my/our vehicle SKQ2330P have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 2,300.50 (w/GST 7%)
2.	Loss of Use (S\$60.00 x total 06 days) * 4 approved days * 1 additional weekend required (survey conducted on Wednesday) * 1 additional day required from date of accident prior to survey	S\$ 360.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		S\$ 2,662.50

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



12/09/2022

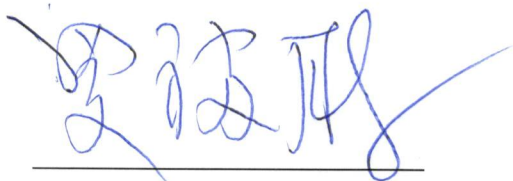
LETTER OF AUTHORISATION

I/We, Luo Futeng ("claimant") of
160 Jao Chist Terrace #05-03 S(427308) (address), owner of
(Vehicle no.) SKQ2330P hereby authorize **AUTOMOTIVE REPAIR CENTRE**
PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKQ2330P that was damaged
pursuant to the accident which occurred on 16/07/2022 (date) along
PTE at Ajumied Flyover (location) involving
vehicle no/s SL22991Y ("the accident").

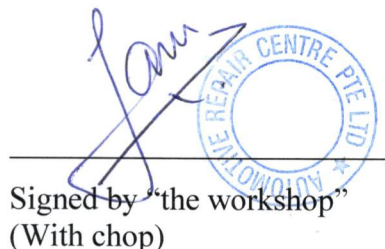
I further authorize the workshop to settle my above-mentioned claim in a manner that they
deem fit, and the workshop is further authorized to receive payment further to the settlement
of my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 16 (day) of 07 (month) 2022 (year)



Signed by "the claimant"
(With chop if applicable)



Signed by "the workshop"
(With chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00151272100 Claim No : SNM22D205008/C02/SLZ2991Y/LEWLC

Claimant : LUO FUTENG

Amount : **S\$2,602.50**

SINGAPORE DOLLARS TWO THOUSAND SIX HUNDRED TWO AND CENTS
FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKQ2330P

Insured Vehicle No. : SLZ2991Y

Date of Loss : 16/07/2022

Place of Accident : PIE (NEAR KALLANG)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YAP CHUEY LIN

Driver Name : KENNETH CHUA JUN JIE

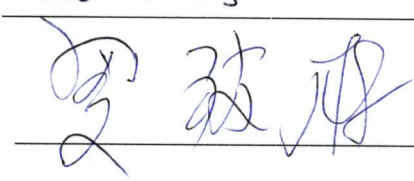
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,300.50
(3) Loss of Use/ Rental/Earning	S\$	300.00
(4) GIA/ Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,602.50
	=====	

Claimant Name : luo fu teng

NRIC No : 539/r

Signature : 

Date : 25/07/2023

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice No: 00004402

Date: 12/9/2022

Reference: SKQ2330P

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$2,150.00
Customer Signature & Co. Stamp		Sub-Total: \$2,150.00 GST @ 7%: \$150.50 Amount Due: \$2,300.50

This is an electronically generated invoice, no signature is required

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

slz2991y

Date of Accident

16/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **26/07/2021 - 26/10/2022**

Requested By **TAN WEI KIAT (Automotive Re...**

Requested Date **26/07/2022 09:58**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 27 July 2022 15:20
To: 'jennie.yap@hotmail.com'
Subject: ACCIDENT INVOLVING SLZ 2991Y AND SKQ 2330P ON 16/07/2022

Our Ref: CC6/CTI22007126/ea3

27 July 2022

YAP CHUEY LIN

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 2991Y AND SKQ 2330P ON 16/07/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

EzLyna (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 20 December 2022 4:17 PM
To: EzLyna (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: [SEEK MANDATE] SNM22D205008/C02/SLZ2991Y/LEWLC / FW: Direct Settlement - Accident Involving SLZ2991Y (OI : CTI - TBA) and SKQ2330P (TP : LKK REF - CC6/CTI22007126/ea3) on 16/07/2022

Hi Ezlyna,

Pls proceed & request for the repair tax invoice as well as Letter of Authorisation.

	Amount Revised
1. Cost of Repair	\$ 2,300.50 (inclusive of GST)
2. Loss of Rental (6 days x \$60)	\$ 360.00 (6 days x \$60)
3. LTA Search Fee	\$ 2.00
Total	<u>\$ 2,662.50</u>

Surveyor recommended 4 days for repair.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, 6 December 2022 10:39 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] SNM22D205008/C02/SLZ2991Y/LEWLC / FW: Direct Settlement - Accident Involving SLZ2991Y (OI : CTI - TBA) and SKQ2330P (TP : LKK REF - CC6/CTI22007126/ea3) on 16/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D205008/C02/SLZ2991Y/LEWLC
LKK ref : CC6/CTI22007126/ea3

Dear Jenny,

ACCIDENT INVOLVING SLZ2991Y (CHINA TAIPING) AND SKQ2330P (TP) ON 16/07/2022

We refer to the above matter.

It is a head to rear collision, BOLA 27 applicable. OI could not stop in time and rear ended TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$2,662.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,000.83	\$ 2,300.50 (inclusive of GST)
2. Loss of Rental (6 days x \$60)	\$ 360.00	\$ 360.00 (6 days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,362.83	\$ 2,662.50

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 12:26 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205008/C02/SLZ2991Y/LEWLC / FW: Direct Settlement - Accident Involving SLZ2991Y (OI : CTI - TBA) and SKQ2330P (TP : LKK REF - CC6/CTI22007126/ea3) on 16/07/2022

Hi Mei Kwan / Asher

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 27 July 2022 12:20 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D205008/C02/SLZ2991Y/LEWLC / FW: Direct Settlement - Accident Involving SLZ2991Y (OI : CTI - TBA) and SKQ2330P (TP : LKK REF - CC6/CTI22007126/ea3) on 16/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D205008/C02/SLZ2991Y/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 11:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLZ2991Y (OI : CTI - TBA) and SKQ2330P (TP : LKK REF - CC6/CTI22007126/ea3) on 16/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)