

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 13 March 2023 9:49 AM
To: Tan Chew Chik Jacqueline
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; Letter to OI_GBG8988L_.pdf; SHD 6846 X LOD.pdf; SHD 6846 X 26.07.2022 _ Video.mp4

Your ref: **SNM22D205224/C02/GBG8988L/TANCHC**
LKK ref : CC6/CTI22007124/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG8988L(CHINA TAIPING) AND SHD6846X(TP) ON 26/07/2022

We refer to the above matter.

Third party video shows that third party was driving straight and hit by our insured driver who was turning out from loading/unloading bay. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$15,221.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 33,027.25	\$ 13,557.29 (\$12,670.36 + 7%GST)
2. Loss of Rental (9days x \$125.19)	\$ 1,126.71	\$ 1,126.71 (9days x \$125.19)
3. Loss of Income (9days x \$80.00)	\$ 720.00	\$ 450.00 (9days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. TOWING FEE	\$ 80.00	\$ 80.00
Total	\$ 34,961.41	<u>\$ 15,221.45</u>

Surveyor recommended 8days for repair + 1SUNDAY = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, January 19, 2023 5:04 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 18 August 2022 5:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Hi Mei Kwan.

Enclosed OI SAS for your necessary action.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 4:46 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 4:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Hsiao Tong,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 12:53 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D205224/C02/GBG8988L/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 10:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)