

Hsiao Tong (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 15 March 2023 11:10 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Hsiao Tong,

Please proceed with proposed.

Kindly settle in breakdown basic and request Final Repair bill once settlement reach.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 13, 2023 9:49 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

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Your ref: **SNM22D205224/C02/GBG8988L/TANCHC**

LKK ref : CC6/CTI22007124/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG8988L(CHINA TAIPING) AND SHD6846X(TP) ON 26/07/2022

We refer to the above matter.

Third party video shows that third party was driving straight and hit by our insured driver who was turning out from loading/unloading bay. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$15,221.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (w/GST)	\$ 33,027.25	\$ 13,557.29 (\$12,670.36 + 7%GST)
2. Loss of Rental (9days x \$125.19)	\$ 1,126.71	\$ 1,126.71 (9days x \$125.19)
3. Loss of Income (9days x \$80.00)	\$ 720.00	\$ 450.00 (9days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. TOWING FEE	\$ 80.00	\$ 80.00
Total	\$ 34,961.41	\$ 15,221.45

Surveyor recommended 8days for repair + 1SUNDAY = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, January 19, 2023 5:04 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 18 August 2022 5:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Hi Mei Kwan.

Enclosed OI SAS for your necessary action.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 4:46 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 4:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Hsiao Tong,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 12:53 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205224/C02/GBG8988L/TANCHC / FW: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D205224/C02/GBG8988L/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 10:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG8988L (OI : CTI - TBA) and SHD6846X (TP : LKK REF - CC6/CTI22007124/pa3) on 26/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)