

**From:** Irene Tay irene.tay@sg.cntaiping.com  
**Subject:** FW: SNM22D205188/C02/YQ4399M/TANKL / FW: Direct Settlement (ST) - Accident Involving SLG4878G & YQ4399M DOA 24.07.2022 / VEHICLE GROUNDED  
**Date:** 26 July 2022 at 5:30 PM  
**To:** assignments@lkkauto.com, Admin A admin-a@lkkauto.com  
**Cc:** SuraidahB.Saidi@inchcape.com.sg, claimstatusenquiry@borneomotors.com.sg, Ashlyn Chng Ashlyn.Chng@inchcape.com.sg, Tan Kah Leong KahLeong.Tan@sg.cntaiping.com

IT

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Borneo Motor to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平  
獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 26 July 2022 4:06 PM  
**To:** 'SuraidahB.Saidi@inchcape.com.sg' <SuraidahB.Saidi@inchcape.com.sg>; 'claimstatusenquiry@borneomotors.com.sg' <claimstatusenquiry@borneomotors.com.sg>; Ashlyn.Chng@inchcape.com.sg; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** O/R: SNM22D205188/C02/YQ4399M/TANKL / FW: Direct Settlement (ST) - Accident Involving SLG4878G & YQ4399M DOA 24.07.2022 / VEHICLE GROUNDED

Without Prejudice

Dear Irene,

Please conduct PRS for SLG4878G.

Note: officer in charge Tan Kah Leong 63896193.

NOTICE

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Sent:** Tuesday, 26 July 2022 10:12 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>; Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Subject:** Direct Settlement (ST) - Accident Involving SLG4878G & YQ4399M DOA 24.07.2022 / VEHICLE GROUNDED

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YQ4399M** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver has injury.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,  
Suraidah  
TPR Team, Claims Dept  
E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)



2507202210150  
3-0001.pdf



SLP4878G DOA  
24072022.pdf

7/26/22, 10:05 AM

Insurer Enquiry — GEARS

#### INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YQ4399M

Date of Accident

24/07/2022



Reset

#### % RESULT & RECEIPT

##### TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 29/09/2021 - 28/09/2022

Requested By ..... Suraidah Binte Saidi (Borneo ...

Requested Date ..... 26/07/2022 10:05

##### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

##### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

