

From: Chee So Chow sochow.chee@sg.cntaiping.com
Subject: FW: PRI ARRANGEMENT SMX6923S | ACC ON 25/07/2022 INV VEH NO. SMX6923S (OUR REF) & SMD4010U (YOUR REF)
Date: 26 July 2022 at 3:30 PM
To: Admin A admin-a@lkkauto.com, Summer Lee (LKK Auto) admin-d@lkkauto.com



Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Tuesday, July 26, 2022 2:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: PRI ARRANGEMENT SMX6923S | ACC ON 25/07/2022 INV VEH NO. SMX6923S (OUR REF) & SMD4010U (YOUR REF)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice,

Dear Sir / Madam,

We would like to propose Bryan Ang From LKK Auto to conduct the PRS.

Thank you

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com

On Tuesday, 26 July 2022 at 12:49:21 pm SGT, Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Xin Min

We refer to your email of 25/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA

6. BEN CHUA

2. GARY SOON

7. MOHD TAUFIKH

3. KENNETH KONG

8. NG YOU HAN

4. CHOW BO XIONG

9. STEVE CHEN

5. ADRIAN LING

10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is

returned to your agent. Please be grateful that our car is safe immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Monday, July 25, 2022 4:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT SMX6923S | ACC ON 25/07/2022 INV VEH NO. SMX6923S (OUR REF) & SMD4010U (YOUR REF)

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Without Prejudice,

RE: ACCIDENT INVOLVING SMX6923S ALONG BARTLEY ROAD TOWARDS WOODLEIGH UNDERPASS ON 25/07/2022 @ 1430HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **25-JULY-2022** at about **1430** hours along **BARTLEY ROAD TOWARDS WOODLEIGH UNDERPASS** involving our client's vehicle registration number **SMX6923S** and vehicle registration number **SMD4010U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint

Singapore 568047

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com