Huey Yon (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 16 December 2022 2:40 PM

To: Huey Yon (LKKAuto)

Subject: RE: FW: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022

CDMCG22001486

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, 15 December 2022 4:36 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: FW: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022

Dear Sir/Mdm,

Kindly provide us claim no.

Best Regards,

Huey Yon | case handler **LKK Auto Consultants Pte.Ltd.** Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 26 July 2022 4:02 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>; SUR < sur@lkkauto.com>; assignments@lkkauto.com>

Cc: Admin < support@insurlogic.net >

Subject: Re: FW: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022

Dear Pauline,

Thank you for the assignment.
Repairer arrange on 27.7.22.
Best Regards,
Yan Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 email: assignments@lkkauto.com fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > Sent: Tuesday, 26 July 2022 3:23 pm To: Chia Sin Muk < em1autopteltd@gmail.com >; Admin-D (LKKAuto) < admin-d@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Cc: Admin < support@insurlogic.net > Subject: RE: FW: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022 Dear Karen, Please provide us TP accident report ASAP for case registration.
Hi LKK,
*** Insured has not report.
Kindly input our <u>Claims ref no.</u> in Merimen upon case submission.
Please conduct this survey request. (Note: Survey vehicle only, LOD will be handled by Ergo)
Kindly inform us if you are not able to attend it.
Thank you.
Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Tuesday, 26 July 2022 3:06 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022

WITHOUT PREJUDICE

Dear Pauline,

We selected LKK to conduct a survey on our vehicle no. SJN1183G.

Thanks & Best Regards,

Karen, on behalf of, Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Tue, 26 Jul 2022 at 14:54, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Dear Karen,

*** Please provide us TP accident report ASAP for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Tuesday, 26 July 2022 12:38 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Subject: Arrange survey for vehicle no. SJN 1183G, your ref. no. YP6126B, DOA: 24.07.2022

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. SJN1183G as per attached file.

Thanks & Best Regards,

Karen, on behalf of, Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o**: (65) 6452 3298 | **f**: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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