

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Wednesday, 25 January 2023 2:52 PM
To: Josephine Wong; assignments; SUR; Celine Fong (LKKAuto)
Subject: RE: **URGENT ** FW: PRI - Our Ref: SLB 6213 K (JEC) Acc Inv: SLB 6213 K & SMS 9705 L (Yr Insured) On 16 July 2022 | EQI REF: DM22HO01191/JS

Dear Josephine,
Thank you for the email.

Dear Celine,
Kindly assist CS/EQI22007108/Acy3.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 25 January 2023 1:36 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: **URGENT ** FW: PRI - Our Ref: SLB 6213 K (JEC) Acc Inv: SLB 6213 K & SMS 9705 L (Yr Insured) On 16 July 2022 | EQI REF: DM22HO01191/JS

Without Prejudice

Dear LKK

Can quickly send us your survey report as law firm is chasing us for an offer as its been 2 months already ?

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



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From: Jaime Tay

Sent: Tuesday, 26 July 2022 11:22 AM

To: 'bonnie kwok' <litigation@bonniekwok.com>; assignments <assignments@lkkauto.com>

Cc: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: RE: PRI - Our Ref: SLB 6213 K (JEC) Acc Inv: SLB 6213 K & SMS 9705 L (Yr Insured) On 16 July 2022 | EQI REF: DM22HO01191/JS

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear June,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

**With effect from 1st January 2022, please send all PRS / LOD to
motorclaims@eqinsurance.com.sg**

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Tuesday, 26 July 2022 11:16 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: PRI - Our Ref: SLB 6213 K (JEC) Acc Inv: SLB 6213 K & SMS 9705 L (Yr Insured) On 16 July 2022 | EQI REF: DM22HO01191/JS

Dear Jaime,

We refer to your email dated 25 July 2022.

Our client has no objection of appointing the motor surveyor **LKK Auto Consultants Pte Ltd** stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,
June



Virus-free. www.avg.com

On Mon, 25 Jul 2022 at 17:30, Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Please let us have your client's video footage.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQ! premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Monday, 25 July 2022 2:15 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: PRI - Our Ref: SLB 6213 K (JEC) | Acc Inv: SLB 6213 K & SMS 9705 L (Yr Insured) On 16 July 2022

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SLB 6213 K at M/s JEC Auto Service Pte Ltd, 1 Kaki Bukit Avenue 6 #02-11 Autobay Singapore 417883.

You may contact Ah Xian at 92327457.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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