

Celine Fong (LKKAUTO)

From: Goh, Stella <stella.goh@awac.com>
Sent: Thursday, 18 August 2022 2:29 PM
To: Celine Fong (LKKAUTO); Motorsurvey
Cc: SUR
Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

Dear Celine,

We refer to your email on even date.

Please authorise lump sum repair at \$ 8,200.

Thank you.

Regards
Stella Goh
Claims Analyst
Asia Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0857
F: +65 6423 0864
E: stella.goh@awac.com
W: www.awac.com

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, 18 August 2022 12:02 pm
To: Goh, Stella <stella.goh@awac.com>; Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

CAUTION: External Email

Dear Stella,

Attached addendum report for vehicle GBB 9752U.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Monday, 15 August 2022 2:12 PM
To: Goh, Stella <stella.goh@awac.com>; Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

Dear Stella,

There is no repair quote from others authorised workshop, but ComfortDelgro had came back to us they are able to undertake the repairs at Lump Sum \$8,200.00.

Kindly advise.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Stella <stella.goh@awac.com>

Sent: Thursday, 4 August 2022 4:13 PM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

Dear Celine,

We refer to our earlier tele-conversation.

Please kindly check with our others authorised workshop if they are able to undertake the repair.

Thank you.

Regards

Stella Goh

Claims Analyst

Asia Pacific Claims Group

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0857

F: +65 6423 0864

E: stella.goh@awac.com

W: www.awac.com

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Thursday, 4 August 2022 3:24 pm

To: Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>; Goh, Stella <stella.goh@awac.com>

Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

CAUTION: External Email

Dear Stella,

Refer to our tele-conversation earlier.

Enclosed herewith 2nd preliminary advice of GBB 9752U.

Repairer had putted up a complete estimate (with list prices) and we recommended the vehicle to be total loss.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Stella <stella.goh@awac.com> **On Behalf Of** Motorsurvey

Sent: Thursday, 28 July 2022 2:18 PM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>; Goh, Stella <stella.goh@awac.com>

Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

Dear Celine,

My apology.

Please authorize lump sum repair at \$ 4,579 with check items of \$ 2,048.50 are subjected to verification after dismantling.

Please revert to us with final sum and to seek authorization again.

Thank you.

Regards

Stella Goh

Claims Analyst

Asia Pacific Claims Group

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0857

F: +65 6423 0864

E: stella.goh@awac.com

W: www.awac.com

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Wednesday, 27 July 2022 4:16 pm

To: Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

CAUTION: External Email

Dear Stella,

Enclose preliminary advice of **GBG 9752U**

Repair on lump sum.

We have not authorised repair

Meanwhile, please advise is the body sticker insured in the policy.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Stella <stella.goh@awac.com> **On Behalf Of** Motorsurvey

Sent: Tuesday, 26 July 2022 11:20 AM

To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: OD survey assignment for GBB9752U - DOA : 14/07/2022 Our Ref: NSV2200102/SG

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GBB 9752 U		
Policy Number	:	BVFCB0013692102	Account Code:	B900SD0
Policy Excess	:	\$ 1,500 + \$ 1,000 (YIED) = \$ 2,500	(Allied World waived \$) (Insured to pay \$)	
Voluntary Excess	:	\$	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	FIAT DOBLO CARGO VAN MZ300/C		
Name of Workshop	:	COMFORTDELRO ENGINEERING PTE LTD		
Contact Number	:	6383 8115		
Person to Contact	:	MR S RAMA MOORTHY		
Estimated Cost of repairs	:	\$ 8,093.56		
(x)	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			

(X)

Please revert with your preliminary survey report with photographs

Regards,

Claims Division
