## EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

**Sent:** Friday, 20 January 2023 11:32 am

To: lindalee1711@gmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SMJ9712M (AIG) AND GBH5113J AT/ALONG NEWTON ROAD

ON 21/07/2022

Dear Lee Chay Boon Linda & Heng Boon Heng Alex,

Our ref: CC6/AIG22007094/Aga3

## ACCIDENT INVOLVING SMJ9712M (AIG) AND GBH5113J AT/ALONG NEWTON ROAD ON 21/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBH5113J** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

\*I am working from home from 19 & 20<sup>th</sup> January 2023 & 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working from the office on 25<sup>th</sup>~27<sup>th</sup> January 2023.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)