EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 4:41 PM

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D205104/C02/SKT8899K/LEWLC / FW: Direct

Settlement - Accident Involving SKT8899K (OI: CTI - TBA) AND SNC2451L (TP: LKK REF

- CC6/CTI22007092/Aya3) on 20/07/2022

Hi Ezlyna

Please proceed:

1. Cost of Repair	\$ 2,916.00 (L/Sum)	
2. Loss of Use	\$ 300.00 (3 days x \$100)	
3. LTA Search fee	\$ 2.00	
Total	<u>\$ 3,218.00</u>	

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Thursday, May 11, 2023 11:21 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D205104/C02/SKT8899K/LEWLC / FW: Direct Settlement - Accident

Involving SKT8899K (OI: CTI-TBA) AND SNC2451L (TP: LKK REF-CC6/CTI22007092/Aya3) on 20/07/2022

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Your ref: SNM22D205104/C02/SKT8899K/LEWLC

LKK ref: CC6/CTI22007092/Aya3

Dear Jenny,

ACCIDENT INVOLVING SKT8899K (CHINA TAIPING) AND SNC2451L (TP) ON 20/07/2022

We refer to the above matter.

Based on Ol's VF -TP was making a 3-P turning to exit. When OI saw TP moving after 3-P turn, OI follows to exit from carpark lot, at this moment due to front spacing, TP applied brake and OI collided onto TP. (PIs find enclosed VF.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$3,218.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,940.70	\$ 2,916.00 (L/Sum)
2. Loss of Use (3 days x \$150)	\$ 450.00	\$ 300.00 (3 days x \$100)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$26,392.70	\$ 3,218.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Wednesday, July 27, 2022 12:22 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205104/C02/SKT8899K/LEWLC / FW: Direct Settlement - Accident Involving SKT8899K (OI : CTI -

TBA) AND SNC2451L (TP: LKK REF - CC6/CTI22007092/Aea3) on 20/07/2022

Hi Mei Kwan / Asher

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 11:22 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com; Admin A < admin-a@lkkauto.com; Asher Sng (LKKAuto)

<a>herSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D205104/C02/SKT8899K/LEWLC / FW: Direct Settlement - Accident Involving SKT8899K (OI: CTI -

TBA) AND SNC2451L (TP: LKK REF - CC6/CTI22007092/Aea3) on 20/07/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D205104/C02/SKT8899K/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE:

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 26 July 2022 3:33 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKT8899K (OI: CTI - TBA) AND SNC2451L (TP: LKK REF -

CC6/CTI22007092/Aea3) on 20/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 2451L at M/s Fastech Auto Pte Ltd - Kaki Bukit on 21/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)