

FIRST AUTOWORKS

Letter of Demand

Re : Accident involving my vehicle no. SMX 5278C and vehicle no. SGW 358P on 19/7/2022 at 16:50 HRS PM/AM along AYE

1) I/We, the owner of vehicle no. SMX 5278C hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ 1838.26
Vehicle Rental Fee for <u>2</u> days @	
\$ <u>120</u> per day	\$ 240.00
Loss of use for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ 2078.26

Signature of vehicle owner

Name - POON TEO BENG

Address : 203D #12-57

COMPASSVALE ROAD (S) 544203

Tel : 82281526

Witnessed by :

RONNIE

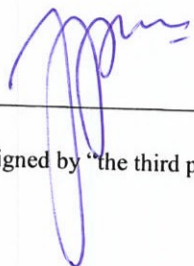
Authorization To Act


I, POON TEO BENG. ("the third party claimant") of
203D #12-ST COMPASSVALE ROAD (address), owner
of SMX 5278 C (vehicle no.) hereby authorize
1ST AUTOWORKS PTE LTD.
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMX 5278 C that was damaged pursuant to the accident which
occurred on 19/7/2022 (date) along AYE
(location) involving
vehicle no/s SGW 358 P
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 day of 07 (month) 20 22 (year)


Signed by "the third party claimant"


Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, 1ST AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,838.26 (Repair Cost), S\$120.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SMX 5278C that was damaged pursuant to the accident which occurred on 19/07/2022 (date) along AYE (AFTER SUNGEI PANDAN) (location) involving vehicle no/s SGW 358P. This is pursuant to the inspection conducted on 21/07/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner POON TEO BENG (the third party claimant”) of vehicle no. SMX 5278C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMX 5278C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of MARCH (month) 20 23 (year)

 LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: 20-000274-Z

Vehicle No: SMX 5278C
Chasis No : W0V7D9EB7L4426613
Engine No: 10Z1AE0030964

Invoice No: CGI-ASC-22IR02377G

Invoice Date: 1/12/2022

DESCRIPTION	AMOUNT	SGD
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Parts

No.	Qty.	Description	Price (SGD)
1	1	RR BUMPER CENTRE	1120.00

Total: 1120.00
Less 10%: 112.00
Parts Total : 1008.00

Labour

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement	650.00
2	Remove and replace reverse sensor (Labour)	60.00

Labour Total : 710.00

Sub Total : 1718.00
GST (7%) 120.26
Grand Total: 1838.26

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22007090/Aga3

27 JULY 2022

LEE YEW CHONG
BLK 683 TESSENHOHN ROAD
#08-135
SINGAPORE 210683

Dear Sir/Madam,

ACCIDENT INVOLVING SGW 358P & SMX 5278C ON 19/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMX 5278C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Jul 2022 15:17	Clm Dtl Modified	Claimant's Name: -> POON TEO BENG. Claimant's ID: -> SXXXX012Z.	[A] HOW MEI KWAN
2	26 Jul 2022 15:17	Clm Veh Model Changed	(206166) OPEL CROSSLAND 1.2 (A).	[A] HOW MEI KWAN
3	26 Jul 2022 15:17	Clm Created	Reg No: SMX5278C. Acct Date: 2022/07/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Jul 2022 15:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Jul 2022 15:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/04	[A] HOW MEI KWAN
6	26 Jul 2022 15:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Jul 2022 15:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Jul 2022 15:17	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Jul 2022 15:17	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Jul 2022 15:17	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	08 Sep 2022 10:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Sep 2022 10:50	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Sep 2022 10:50	Clm Dtl Modified	JPJ Reg. Date: -> 2021/01/18.	[A] JOANNE LEE KHANG MIN
14	08 Sep 2022 10:50	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	11 Dec 2022 12:41	Adj Mandate Request	Cur.Reg:1958.26:Liability: 100%(B27) *Quantum: \$1,958.26 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	09 Jan 2023 15:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/04. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	09 Jan 2023 15:24	Adj Mandate Set	Approved:1958.26:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2821928	26 Jul 2022 16:19:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMX5278C	SGW358P	11.00
2823690	30 Jul 2022 15:09:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX5278C	HOW MEI KWAN	xx.xx
2823691	30 Jul 2022 15:10:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX5278C	HOW MEI KWAN	xx.xx
2840762	08 Sep 2022 10:50:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX5278C	SGW358P	11.00

