Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 August 2022 9:24 AM

To: Pauline Tham

Cc: claimsdept@sg.cntaiping.com; Admin A

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident

Involving GBH8775D (OI: CTI-TBA) AND PC9116K (TP: LKK REF-

CC6/CTI22007088/Apa3) on 08/03/2022

Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_PC9116K.pdf; LKK Survey Photos.pdf

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 4:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI: CTI - TBA) AND PC9116K (TP: LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 10:39 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D

(OI: CTI-TBA) AND PC9116K (TP: LKK REF-CC6/CTI22007088/Apa3) on 08/03/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205219/C02/GBH8775D/THAMYL.

Dear Pauline.

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 26 July 2022 2:13 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 9116K at M/s People's Vehicle Recovery Service on 21/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)