

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 29 November 2022 11:22 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Importance: High

Dear Hsiao Tong

We received 10 days notice from third party solicitor.

Please submit your survey report on urgent basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Cecilia Lee
Sent: Saturday, 12 November 2022 9:58 pm
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022
Importance: High

Hi Hsiao Tong

The case has been re-assigned to me.

Attached herewith LOD from Tommy Choo Mark Go LLC. Please let us have your assessment soon.

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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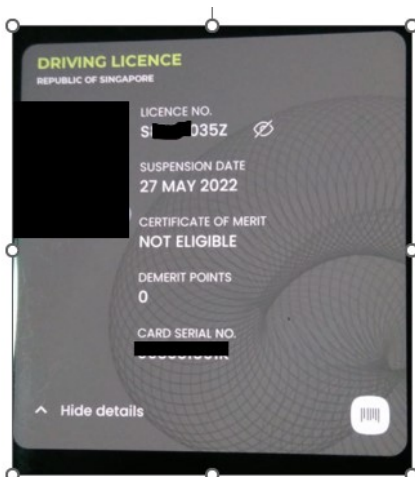
From: Pauline Tham
Sent: Tuesday, 1 November 2022 6:04 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Hi Hsiao Tong

Please proceed to access the claim.

Please let us have the copy of video footage from third party.

Insured had shown us proof that his licence suspension is on 27/5/2022, after the accident date.



Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pauline Tham

Sent: Tuesday, November 1, 2022 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Hi Hsiao Tong

Noted. We are following up for this case with the agent and will update you.

Please do not settle the case with third party first.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, November 1, 2022 11:52 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

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Dear Pauline,

Attached is a copy of LKK survey report as requested.

We noticed that the status of OID's DL is invalid as per SPF website.

Please advise your instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 1 November 2022 12:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Hi Hsiao Tong

Please let us have the survey report.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Pauline Tham

Sent: Tuesday, November 1, 2022 12:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Hi Hsiao Tong

Insured report attached.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, September 12, 2022 2:33 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

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Dear Sirs/Mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 August 2022 9:24 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 4:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 10:39 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D205219/C02/GBH8775D/THAMYL / FW: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205219/C02/GBH8775D/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 July 2022 2:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH8775D (OI : CTI - TBA) AND PC9116K (TP : LKK REF - CC6/CTI22007088/Apa3) on 08/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 9116K at M/s People's Vehicle Recovery Service on 21/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)