

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 10.09.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SLG 7780G / SKZ 3831G ON 26.07.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLG 7780G** , which was involved in the captioned accident with your insured vehicle no: **SKZ 3831G** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,815.00
2) Loss of Use (4 days X S\$60)	\$ 240.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 5,057.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) GIA Search Report             |
| c) Letter of Authorisation, etc... | d) GIA Report                    |
| e) Police Report                   | f) I/C & Driving License         |
| g) Insurance Certificate           | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 26.07.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SLG 7780G / SKZ 3831G

ALONG TERMINAL 1 DEPARTMENT CRESCENT

ON 26.07.2022

I/We, HOONG KENG HENG

of (NRIC No./ROC No.) S1467074B

of APT BLK 424D YISHUN AVE 11 # 08-320 SINGAPORE 764424

owner of vehicle no. SLG 7780G in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLG 7780G at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

26.07.2022

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement term herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00003212200 Claim No : SNM22D205239/C02/SKZ3831G/THAMYL

Claimant : HOONG KENG HENG

Amount : **S\$5,057.00**

SINGAPORE DOLLARS FIVE THOUSAND FIFTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG7780G

Insured Vehicle No. : SKZ3831G

Date of Loss : 26/07/2022

Place of Accident : SINGAPORE AIRPORT TERMINAL 1 EXIT TOWARDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : S MOGANARUBAN

Driver Name : S MOGANARUBAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,815.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	240.00
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>5,057.00</b>
	=====	

Claimant Name : Hoong Keng Heng

NRIC No : S1467074B

Signature : 

Date : 4 April 2023

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23094

Date : 07.09.2022

Vehicle No : SLG 7780G

Make/Model : TOYOTA COROLLA ALTIS

Chassis/Eng# :

Accident Date : 26.07.2022

Claim No :

Reference : 0722 -23094

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 4500.00

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E. & O. E.

Total : S\$ 4500.00

GST @ 7% : S\$ 315.00

*Amount Due* : **S\$ 4815.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKZ3831G

Date of Accident

26/07/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **25/01/2022 - 24/01/2023**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **27/07/2022 09:36****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Friday, 14 April 2023 6:20 pm  
**To:** mogan2304@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SKZ3831G (CHINA TAIPING) AND SLG7780G AT/ALONG AIRPORT BLVD, SINGAPORE AIRPORT TERMINAL 1 EXIT TOWARDS CITY ON 26/07/2022

Dear S Moganaruban,

We refer to our email below.

My apologies for the typo error on Third party vehicle number should be:SLG7780G. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, February 9, 2023 8:28 AM  
**To:** mogan2304@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SKZ3831G (CHINA TAIPING) AND SLG7790G AT/ALONG AIRPORT BLVD, SINGAPORE AIRPORT TERMINAL 1 EXIT TOWARDS CITY ON 26/07/2022

Our Ref: CC6/CTI22007085/Uea3q2

**Insured Name : S Moganaruban**  
**Insured Driver : S Moganaruban**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ3831G (CHINA TAIPING) AND SLG7780G AT/ALONG AIRPORT BLVD, SINGAPORE AIRPORT TERMINAL 1 EXIT TOWARDS CITY ON 26/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SLG7780G** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 23 March 2023 5:05 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / SNM22D205239/C02/SKZ3831G/THAMYL / FW: Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

### Without Prejudice

Hi Ezlyna

Please proceed with your recommendation.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, February 9, 2023 8:49 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / SNM22D205239/C02/SKZ3831G/THAMYL / FW: Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

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Your ref: SNM22D205239/C02/SKZ3831G/THAMYL  
LKK ref : CC6/CTI22007085/Uea3

Dear Pauline,



ACCIDENT INVOLVING SKZ3831G (CHINA TAIPING) AND SLG7780G (TP) ON 26/07/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$5,057.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,819.40	\$ 4,815.00
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00 (4 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 14,061.40</b>	<b>\$ 5,057.00</b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 15 August 2022 4:48 pm  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: SNM22D205239/C02/SKZ3831G/THAMYL / FW: Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.  
Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 3 August 2022 12:15 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D205239/C02/SKZ3831G/THAMYL / FW: Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 28 July 2022 12:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205239/C02/SKZ3831G/THAMYL / FW: Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205239/C02/SKZ3831G/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 27 July 2022 3:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKZ3831G (OI : CTI - TBA) AND SLG7780G (TP : LKK REF - CC6/CTI22007085/Uea3) on 26/07/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 7780G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 26/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,