

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 06.09.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SNA 8875T / SJG 9989H AND OTHERS ON 25.07.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SNA 8875T**, which was involved in the captioned accident with your insured vehicle no: **SJG 9989H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 22,470.00
2) Loss of Use (7 days + 1 Sunday X S\$200)	\$ 1,600.00
3) LTA Search Fee	\$ 2.00
4) Towing Fees	\$ 120.00
	<u>\$ 24,192.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) Towing Fees Invoice   |
| e) GIA Report                      | f) Police Report         |
| g) I/C & Driving Licence           | h) Insurance Certificate |
| i) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 25.07.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SNA 8875T / SJG 9989H

And others

ALONG AYE TWDS TUAS SFT GILLMAN FLYOVER

ON 25.07.2022

I/We, ASHTON SEE YEOW LIN

of (NRIC No./ROC No.) S8004991I

of BLK 10B BOON TIONG ROAD #08-535 SINGAPORE 164010

owner of vehicle no. SNA 8875T in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SNA 8875T at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

ASHTON SEE YEOW LIN

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00151262101 Claim No : SNM22D205276/C02/SJG9989H/TAYHP

Claimant : ASHTON SEE YEOW LIN(XIE YANGLIN)

Amount : **S\$23,392.00**

SINGAPORE DOLLARS TWENTY THREE THOUSAND THREE HUNDRED NINETY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNA8875T

Insured Vehicle No. : SJG9989H

Date of Loss : 25/07/2022

Place of Accident : AYE TWDS TUAS SFT GILLMAN FLYOVER

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOHAMAD KHAIR BIN ABDUL WAHAB

Driver Name : MOHAMAD KHAIR BIN ABDUL WAHAB

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	22,470.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	800.00
(4) GIA/ <del>Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	120.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	<b>23,392.00</b>
	=====	

Claimant Name : ASHTON SEE YEOW LIN

NRIC No : 880049911

Signature : 

Date : 25.11.2022

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23093

Date : 25.08.2022

Vehicle No : SNA 8875T

Make/Model : JAGUAR XE 2.0

Chassis/Eng# :

Accident Date : 25.07.2022

Claim No :

Reference : 0722 -23093

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 21000.00

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E. & O. E.

Total : S\$ 21000.00

GST @ 7% : S\$ 1470.00

*Amount Due* : **S\$ 22470.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJG9989H

Date of Accident

25/07/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **31/07/2021 - 30/07/2022**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **26/07/2022 11:02****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**




**Victory Recovery** (Business Reg No.: 53096358B)  
65 Teban Gardens Rd #23-617. Singapore 600065.  
Mobile: 9618 0311 Fax: 6267 8996

Allan

CASH / **116047**  
W.O. No.

**TOW JOB WORKS ORDER**

M Cash Svc Date 25 - 7 - 2022  
Car Make/Model Jawar Vehicle No. SNA 8875T  
M'ship/NRIC No./Card No. Contact No. 9388 3652  
Time - Rec'd Arrived 20:20 Completed 21:20  
Amount Charge S\$ 120.00 Tow Truck No. YN 3661  
Destination (from) 10A Boon Tiong Rd (to) Auta bay 41-42/50  
Remark (if any) Using King Dolley  
Tow Driver's Signature  Member's Signature

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Change Tyres & Towing    | <input checked="" type="checkbox"/> Using King Dolley | <input type="checkbox"/> Use Car Carrier       |
| <input type="checkbox"/> Basement / Multi Carpark | <input type="checkbox"/> Low Spoiler / Low Oil Sump   | <input type="checkbox"/> Release Brake / Shaft |
| <input type="checkbox"/> Causeway / 2nd Link      | <input type="checkbox"/> Accident / Over-turn         | <input type="checkbox"/> Loaded                |

**Note :** The owner or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any alleged damages to the car nor missing items from the same. Vehicle is towed at owner's risk. The tow operator accepts no responsibility for any damages to the owner's vehicle whilst being towed.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 September 2022 9:09 AM  
**To:** mohdkhair1978@yahoo.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJG9989H(CHINA TAIPING) / SNA8875T/ OTHERS AT/ALONG AYE(TUAS) AFT ALEXANDRA ROAD 6.2KM ON 25/07/2022

02 Sept 2022

**MOHAMAD KHAIR BIN ABDUL WAHAB**

[By Email Only]

Dear Sir/Madam,

**You Ref: SJG9989H**

**Our Ref: CC6/CTI22007084/Upa3**

**ACCIDENT INVOLVING SJG9989H(CHINA TAIPING) / SNA8875T/ OTHERS AT/ALONG AYE(TUAS) AFT ALEXANDRA ROAD 6.2KM ON 25/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNA8875T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 28 November 2022 9:41 AM  
**To:** 'Irene Tay'  
**Cc:** Admin A; claimsdept@sg.cntaiping.com  
**Subject:** RE: [SEEK MANDATE] - SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$23,392.00(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 22,470.00
2. Loss of USE (8days x \$100.00)	\$ 800.00
3. LTA/GIA Search Fee	\$ 2.00
4. TOWING FEE	\$ 120.00
<b>Total</b>	<b>\$ 23,392.00</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Friday, 4 November 2022 9:24 AM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

Dear Mdm,

Please proceed to offer repairer "**FASTECH AUTO PTE LTD**" at **\$23,552.00(all-in).**

Best Regards,

Irene



Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 7 October 2022 9:27 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 08/09/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 8 September 2022 12:55 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

Your ref: **SNM22D205276/C02/SJG9989H/TAYHP**

LKK ref : CC6/CTI22007084/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJG9989H(CHINA TAIPING) / SNA8875T(TP) /OTHERS ON 25/07/2022**

We refer to the above matter.

SJH7993C -> SJG9989H(OI) -> SNA8875T(TP)-> SLW6985E

This is a 4 vehicles chain collision whereby our insured was the 3<sup>rd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$23,552.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 60,782.42	\$ 22,470.00 (\$21,000.00 + 7%GST)
2. Loss of Use (8days x \$200.00)	\$ 1,600.00	\$ 960.00 (8days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 120.00	\$ 120.00
<b>Total</b>	<b>\$ 62,504.42</b>	<b><u>\$ 23,552.00</u></b>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Market Value	: \$ 95,000.00 (est)
LTA Rebate	: \$ 53,610.00 (est)
Nett Value	: \$ 41,390.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 31 August 2022 2:21 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

Dear All,

Enclosed herewith insured SAS REPORT. (PW. SJG9989H)

Regards,

Irene Tay

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 25 August 2022 3:42 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SNM22D205276/C02/SJG9989H/TAYHP - Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 15 August 2022 4:41 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 3 August 2022 11:54 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

## **Part 2 of 2**

### **Enclosed TP rear video**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 3 August 2022 11:53 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJG9989H (OI : CTI - TBA) AND SNA8875T (TP : LKK REF - CC6/CTI22007084/Upa3) on 25/07/2022

## **Part 1 of 2**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNA 8875T at M/s Fastech Auto Pte Ltd - Kaki Bukit on 26/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP front and video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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