

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 21 February 2023 3:58 PM
To: Jaime Tay; SUR
Subject: RE: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT
Attachments: SJS7561H_AUDATEX 17022023.pdf; SJS 7561H_IA.pdf

Dear Jaime,

Enclosed herewith preliminary revised of SJS 7561H for your approval please.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, January 26, 2023 12:07 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Dear Jaime,

Noted with contents.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 26 January 2023 11:26 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Dear Shiau Chan,

Please create Audatex report and seek mandate if over \$10K before finalising with workshop.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

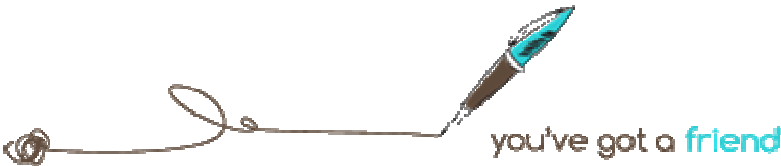
As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive](#) | [Claims](#)



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 26 January 2023 11:01 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Dear Jaime,

Enclosed herewith preliminary advice of SJS 7561H.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 26 July 2022 10:59 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Dear Jaime,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 26 July 2022 10:17 am
To: assignments <assignments@lkkauto.com>
Subject: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Dear Sirs,

Please find GIA reports FYNA.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Jaime Tay
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From: Jaime Tay <>
Sent: Tuesday, 26 July 2022 10:16 AM
To: 'AIM Admin Support' <automim.ops@gmail.com>; assignments <assignments@lkkauto.com>
Subject: RE: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

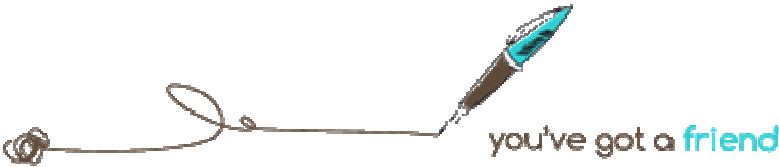
As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: AIM Admin Support <automim.ops@gmail.com>
Sent: Tuesday, 26 July 2022 9:17 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: Re: NOA - SJ57561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ) | EQI REF: DM22HO01233/JT

Hi Jaime

we will selected LKK Auto Consultants Pte Ltd

Thank you



Automobile Integrated Management Pte Ltd
Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898
Workshop Address: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933
Tel: 91198371 www.aimgarage.com.sg

On Mon, Jul 25, 2022 at 6:05 PM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her. Thank you.

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Regards,

Jaime Tay

[Executive | Claims](#)



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From: AIM Admin Support <automim.ops@gmail.com>

Sent: Monday, 25 July 2022 2:48 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: NOA - SJS7561H/ DOA: 23/07/2022 CLAIM TP/ SDT5200D(EQ)

Dear Sir,

ACCIDENT INVOLVING SJS7561H & SDT5200D ALONG ECP TOWARDS CITY

ON 23/07/2022

CLAIMANT: LEE JIN HUI DANIEL (OWNER OF SJS7561H)

We are appointed by Mr Lee Jin Hui to notify you of a road accident dated 23/07/2022 along ECP involving our client's vehicle SJS7561H and SDT5200D driven by your insured.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Thank you.



Automobile Integrated Management Pte Ltd
Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898
Workshop Address: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933
Tel: 91198371 www.aimgarage.com.sg