

Our Ref: GBF420R220724

Date: 14/08/2022

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Sims Avenue Nearby Kallang MRT
Involving GBF420R **and** SMS8917Z **On** 24/07/2022

We/I, **Goldbell Leasing Pte Ltd** (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - GBF420R at all material times of the above accident. Our/my vehicle was surveyed by “China Taiping” authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,800-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SMS8917Z when the same was involved in the aforesaid accident with our/my m/vehicle - GBF420R.

We/I whereby you are the insurers of m/vehicle SMS8917Z and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBF420R has suffered loss and damage as follows:

Cost of repairs	S\$	<u>1,800-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>60-00</u>		<u>120-00</u>
LOU Fee for <u>04</u> days @S\$ <u>60-00</u>		<u>240-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____)		_____
Survey Fee		_____
Total Amount	S\$	<u>2,162-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBF420R as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



f-----
The owner of m/vehicle GBF420R

Messers Goldbell Leasing Pte Ltd

cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") of No. 59 Senoko Road Singapore 758123 (address), owner of GBF420R (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBF420R that was damaged pursuant to the accident which occurred on 24/07/2022 (date) along Sims Avenue Nearby Kallang MRT (location) involving SMS8917Z ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 13th day of June (month) 20 23 (year)

3rd Party Claimant:



Signature: _____
Name: Goldbell Leasing Pte Ltd
Address: No. 59 Senoko Road

Singapore 758123
Nric/ROC No: 199001196N

Workshop:



Signature: _____
Name: Liu's Brother Auto Engrg Workshop
Address: 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00184092101 ClaimNo:SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG

Claimant : GOLDBELL LEASING PTE LTD

Amount : S\$2,042.00
SINGAPORE DOLLARS TWO THOUSAND FORTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF420R
Insured Vehicle No. : SMS8917Z

Date of Loss : 24/07/2022
Place of Accident : SIMS AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH XIAN YAN MIKE
Driver Name : LOH SIANG KIEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 2,042.00.

Claimant Name : Goldbell Leasing Pte Ltd

NRIC No : 199001196N



Signature :

Date : 13/06/2023



FINAL BILL

Name: China Taiping Insurance (Singapore) Pte Ltd
Address: Motor Claims Department
3 Anson Road #16-00
Springleaf Tower Singapore 079909

Ref Date: 14/08/2022
Ref No: GBF420R220724
Vehicle No: GBF420R
Model / Make: Fiat Doblo Cargo
Maxi 1.6 MTJ AMT Glaze

Item #	Damaged Area	Description	Unit Price	Qty	Estimation / Quotation	N / SN	Cost Of Repair
1	Rear	Bumper	\$ 745.00	1	\$ 745.00		\$ -
2		Bumper Clips 1 set	\$ 65.00	1	\$ 65.00	SN	\$ -
3		Bumper Reinforcement	\$ 475.30	1	\$ 475.30		\$ -
4		Bumper Reverse Sensor	\$ 220.00	1	\$ 220.00	SN	\$ -
5		Bumper Bracket Rh	\$ 258.10	1	\$ 258.10		\$ -
6		Reflector Rh	\$ 117.60	1	\$ 117.60		\$ -
7		End Panel Outer	\$ 430.00	1	\$ 430.00		\$ -
8		End Panel Sealant		1	\$ 50.00	SN	\$ -
9		To check all wiring & electrical component for proper function			\$ 50.00		\$ -
10		Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc			\$ 800.00		\$ -
11		To putty & spray painting & including touch up paint on accident affected areas			\$ 800.00		\$ -
12		To apply Rust Proofing , reseal tuff-coating treatment on accident area			\$ 50.00		\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 4,061.00

Total amount in Lumpsum Basis for repaired vehicle



\$ 1,800.00

SDL One Thousand Eight Hundred Only

Liu's Bro Auto Engrg Wks


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMS8917Z

Date of Accident

24/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **08/09/2021 - 07/09/2022**

Requested By **Susan Low (Liu's Brother Auto...**

Requested Date **26/07/2022 10:42**

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

OK

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 25 May 2023 3:51 PM
To: mikelohxy@yahoo.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMS8917Z (CHINA TAIPING) AND GBF420R AT/ALONG SIMS AVE ON 24/07/2022

Our Ref: CC6/CTI22007080/Uya3q2

Insured Name : Loh Xian Yan Mike

Insured Driver : Loh Siang Kiew

Dear Sir/Madam,

ACCIDENT INVOLVING SMS8917Z (CHINA TAIPING) AND GBF420R AT/ALONG SIMS AVE ON 24/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **GBF420R** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 10 June 2023 5:47 pm
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, May 25, 2023 4:01 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Your ref: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG
LKK ref : CC6/CTI22007080/Uea3

Dear Cecilia,

ACCIDENT INVOLVING SMS8917Z (CHINA TAIPING) AND GBF420R (TP) ON 24.07.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Liu's Brother Auto Engineering Workshop" at \$2,042.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
--	----------------	----------------

1. Cost of Repair	\$ 4,061.00	\$ 1,800.00 (L/Sum)
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 4,303.00	\$ 2,042.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, May 25, 2023 1:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Message Classification: *Strictly Confidential*

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 25, 2023 11:51 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, May 24, 2023 11:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Hi LKK

We received LOD from Liu's brother. Please submit DS document for mandate approval.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 15, 2022 4:43 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 10:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205220/C02/SMS8917Z/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 2:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 420R at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on 26/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.