

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 10 June 2023 5:47 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, May 25, 2023 4:01 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Your ref: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG
LKK ref : CC6/CTI22007080/Uea3

Dear Cecilia,

ACCIDENT INVOLVING SMS8917Z (CHINA TAIPING) AND GBF420R (TP) ON 24.07.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Liu's Brother Auto Engineering Workshop" at \$2,042.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 4,061.00	\$ 1,800.00 (L/Sum)
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 4,303.00	\$ 2,042.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, May 25, 2023 1:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL/LEEPG / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Message Classification: *Strictly Confidential*

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 25, 2023 11:51 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, May 24, 2023 11:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Hi LKK

We received LOD from Liu's brother. Please submit DS document for mandate approval.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 15, 2022 4:43 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 27 July 2022 10:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D205220/C02/SMS8917Z/THAMYL / FW: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205220/C02/SMS8917Z/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 2:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMS8917Z (OI : CTI - TBA) AND GBF420R (TP : LKK REF - CC6/CTI22007080/Uea3) on 24/07/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 420R at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on 26/07/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.