

**From:** Adeline Chng [adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)  
**Subject:** RE: SNM22D205145/C02/GY6930L/CHNGPW / FW: 3pty claim for SMD5652K against your insured GY6930L doa 25/07/2022  
**Date:** 25 July 2022 at 4:54 PM  
**To:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg), [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

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AC

## Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城  
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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Sent:** Monday, July 25, 2022 4:48 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** RE: SNM22D205145/C02/GY6930L/CHNGPW / FW: 3pty claim for SMD5652K against your insured GY6930L doa 25/07/2022

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Dear Adeline,

Kindly assign Marcus Chua from LKK to survey this vehicle.

Thanks and regards,  
Joshua Ng  
Falcon-Air Auto Services (Tampines)  
Tel: 67897997

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Monday, 25 July 2022 4:16 pm  
**To:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)  
**Subject:** RE: SNM22D205145/C02/GY6930L/CHNGPW / FW: 3pty claim for SMD5652K against your insured GY6930L doa 25/07/2022

**Without Prejudice, Save as to Costs**

**Our reference: SNM22D205145 C02/ GY6930L /Chngpw**  
**Your reference: SMD5652K**

Dear Sirs

**ACCIDENT INVOLVING GY6930L & SMD5652K ON 25/07/2022**

[We refer to your email of 25/07/2022](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, July 25, 2022 3:24 PM

**To:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205145/C02/GY6930L/CHNGPW / FW: 3pty claim for SMD5652K against your insured GY6930L doa 25/07/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SMD5652K.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>

**Sent:** Monday, 25 July 2022 2:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** 3pty claim for SMD5652K against your insured GY6930L doa 25/07/2022

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Hi Sir/Mdm,

The above attachment is SMD5652K accident report.  
Kindly assist with the list of 10 surveyors and also the officer in charge for this case.

Thanks and regards,  
Joshua Ng  
Falcon-Air Auto Services (Tampines)  
Tel: 67897997