

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

4/10/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SJL8762A (1196) Your Ref : -

Dear Sir,

VEHICLE # : SJL8762A
ACCIDENT INVOLVING : SJL8762A & SLS9353E ALONG JALAN BAHAR (JALAN BOON LAY) ON
25/7/22

| | | |
|------------------|------------|---|
| COST OF REPAIR | \$4,200.00 | (As agreed) |
| LOSS OF USE | \$720.00 | {6 work days + 2 weekends + 1 day prs} x \$80 |
| LTA & GIA SEARCH | \$7.45 | |

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$5,221.45

Five Thousand Two Hundred Twenty-One Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 25/7/2022 INVOLVING SJL8762A SLS9353E

ALONG / AT


JALAN BAHAR (JALAN BOON LAY)

I/We S&K SOLID WOOD DOORS (NRIC No. 53064936E)

of ENTERPRISE HUB, 48 TOH GUAN ROAD EAST, S(608586), #09-111

1. The owner of motor vehicle no. SJL8762A hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.


DATED THIS _____ DAY OF 25/7/2022



Signature of owner

(Company's stamp – if any)





Signature of Witness

Name of Witness


Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00214932100 Claim No : SNM22D205266/C02/SLS9353E/KHONGLH

Claimant : S&K SOLID WOOD DOORS

Amount : **S\$5,061.45**
SINGAPORE DOLLARS FIVE THOUSAND SIXTY ONE AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJL8762A

Insured Vehicle No. : SLS9353E

Date of Loss : 25/07/2022

Place of Accident : JALAN BAHAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUNESWARAN TREVOR S/O SAMGAM

Driver Name : MUNESWARAN TREVOR S/O SAMGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|-------|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 4,494.00 |
| (3) Loss of Use/ Rental/Earning | S\$ | 560.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 5,061.45 |
| | ===== | |

Claimant Name : **SK DOOR CREATIVE PTE. LTD.**
201537067D NRIC No : _____

Signature :  **S&K SOLID WOOD DOORS**
48 Toh Guan Rd East,
#09-113 Enterprise Hub,
Singapore 608586 Date : 15/12/22

Tel: 63624690 Fax: 63624608

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

4/10/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SJL8762A (1196) Your Ref : -

Dear Sir,

VEHICLE # : SJL8762A
ACCIDENT INVOLVING : SJL8762A & SLS9353E ALONG JALAN BAHAR (JALAN BOON LAY) ON
25/7/22

COST OF REPAIR \$4,200.00 (As agreed)

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$4,494.00

Four Thousand Four Hundred Ninety-Four Singapore Dollars
Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Jul 2022 / 17:13:54

Receipt Date/Time : 25 Jul 2022 / 17:13:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220725-003370

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$\$) | GST Amount (\$\$) | Amount After GST (\$\$) |
|---|---|--------------------------------|-------------------------|-------------------------------|
| Result of Insurance Enquiry - SLS9353E As at 25 Jul 2022/15:45:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - SLS9353E Enquiry Fee 20220725171218703773 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| | 552038XXXXXX9510 | eNETS Credit Card | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Notification - ACCIDENT INVOLVING SLS9353E(CHINA TAIPING) AND SJL8762A AT/ ALONG JALAN BAHAR ON 25/07/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 23/10/2022 11:07 AM

To: munesh.trevor.11@gmail.com <munesh.trevor.11@gmail.com>

MUNESWARAN TREVOR S/O SAMGAM

[By Email Only]

Dear Sir/Madam,

You Ref: SLS9353E

Our Ref: CC6/CTI22007060/Aga3

ACCIDENT INVOLVING SLS9353E(CHINA TAIPING) AND SJL8762A AT/ ALONG JALAN BAHAR ON 25/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJL8762A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 5 December 2022 1:37 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] CTI REF: SNM22D205266/C02/KHONGLH - Direct Settlement - Accident Involving SLS9353E (INSD) and SJL8762A (TP : LKK REF - CC6/CTI22007060/ga3) on 25/07/2022

Dear Ezlyna,

Please proceed DS with mandate as below.

LOU to offer from \$50-\$60/day.

LTA to reconfirm, the receipt provided is \$7.45.

| | Amount Claimed | Amount Revised |
|--------------------------------|--------------------|---|
| 1. Cost of Repair | \$ 8,498.56 | \$ 4,494.00 (inclusive of GST) |
| 2. Loss of Use (9 days x \$80) | \$ 720.00 | \$ 400.00 - 640.00 (8 days X \$50 - \$80) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 / \$7.45* |
| Total | \$ 9,220.56 | \$ 4,896.00 – \$5,141.45 |

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 11 November 2022 3:11 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] CTI REF: SNM22D205266/C02/KHONGLH - Direct Settlement - Accident Involving SLS9353E (INSD) and SJL8762A (TP : LKK REF - CC6/CTI22007060/ga3) on 25/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D205266/C02/KHONGLH
LKK ref : CC6/CTI22007060/ga3

Dear Lynn,

ACCIDENT INVOLVING SLS9353E (CHINA TAIPING) AND SJL8762A (TP) ON 25/07/2022

We refer to the above matter.

it is a head to rear scenario, OI rear -ended TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Ryder Auto Pte Ltd" at \$5,136.00 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------|--------------------|--------------------------------|
| 1. Cost of Repair | \$ 8,498.56 | \$ 4,494.00 (inclusive of GST) |
| 2. Loss of Use (9 days x \$80) | \$ 720.00 | \$ 640.00 (8 days X \$80) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 9,220.56 | \$ 5,136.00 |

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 7 September 2022 2:37 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: CTI REF: SNM22D205266/C02/KHONGLH - Direct Settlement - Accident Involving SLS9353E (INSD) and SJL8762A (TP : LKK REF - CC6/CTI22007060/ga3) on 25/07/2022

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