

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 27 September 2022 11:20 AM  
**To:** 'kentsengcarservices@gmail.com'  
**Cc:** Admin A  
**Subject:** RE: [EXTERNAL] - Request for settlement offer: Accident between SMA8886Z & SNF8566J (GRAB)on 13.07.2022 \*\*\* LKK REF: CC4/GRB22007059/Kga3  
**Attachments:** DV\_ SMA8886Z.pdf

### Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at **\$3,607.45(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and **return together with your client's authorization to act to us (LKK)** for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** kentsengcarservices@gmail.com <kentsengcarservices@gmail.com>

**Sent:** Monday, 19 September 2022 2:06 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Re: [EXTERNAL] - Request for settlement offer: Accident between SMA8886Z & SNF8566J (GRAB)on 13.07.2022 \*\*\* LKK REF: CC4/GRB22007059/Kga3

Without Prejudice

Dear Hsiao Tong

Good day,

Kindly advise on the settlement offer at your earliest convenience.

Thank You  
Best Regards  
Sebastian  
Kent Seng Car Services

On 13/9/2022 1:24 pm, [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com) wrote:

Without Prejudice

Dear Hsiao Tong

Good day,

Attachment is the revised LOD for your perusal.

Kindly advise on the settlement offer at your earliest convenience.

Thank You  
Best Regards  
Sebastian  
Kent Seng Car Services

On 13/9/2022 11:00 am, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Susan,

As spoken, kindly let us have a copy of amended LOD & repair invoice for our further action.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Susan Seng <[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)>  
**Sent:** Monday, 12 September 2022 12:22 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: [EXTERNAL] - Request for settlement offer: Accident between SMA8886Z & SNF8566J (GRAB)on 13.07.2022 \*\*\* LKK REF: CC4/GRB22007059/Kga3

Dear Xiao Tong,

We forward our LOD for your perusal.

Kindly make us an offer in settlement of this claim at your earliest convenience.

Thank you & Best Regards  
Fion Pee  
**Kent Seng Car Services**

On Mon, Sep 12, 2022 at 12:19 PM Susan Seng <[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)> wrote:

Dear Xiao Tong,

We forward our LOD for your perusal.

Kindly make us an offer in settlement of this claim at your earliest convenience.

Thank you & Best Regards  
Fion Pee

**Kent Seng Car Services**

On Tue, Aug 30, 2022 at 3:01 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Cecilia,**

|

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>

**Sent:** Tuesday, 30 August 2022 2:01 PM

**To:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)

**Subject:** RE: [EXTERNAL] - Request for settlement offer: Accident between SMA8886Z & SNF8566J (GRAB)on 13.07.2022

Dear LKK,

Please assist with direct settlement.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

---

**From:** [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com) <[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)>  
**Sent:** Tuesday, 30 August 2022 1:14 pm  
**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** [EXTERNAL] - Request for settlement offer: Accident between SMA8886Z & SNF8566J (GRAB)on 13.07.2022

Without Prejudice

Dear Gabriel

Good day,

Attachment is the LOD report of SMA8886Z for your perusal.

Kindly assist to provide us the settlement offer at your earliest convenience.

Thank You  
Best Regards  
Sebastian  
Kent Seng Car Services

On 22/7/2022 12:19 pm, Susan Seng wrote:

Dear Sirs/Mdm,

Thank you for your advice on the liability. We confirmed that the liability is cleared for this claim.

We agreed to the appointment of LKK Auto Consultants Pte Ltd as the surveyor for our vehicle.

Kindly proceed with the arrangement of the surveyor.

You may contact the undersigned or email us for all survey matters

Thank you & Best Regards

Susan Lim

HP: 91004390.

**Kent Seng Car Services**

On Thu, Jul 21, 2022 at 12:15 PM Motor Claim - III  
<[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

As per our OIC advice liability is clear.

We propose using the following motor surveyor:

1. LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

**Bhuvanewari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



---

**From:** [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)  
<[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)>  
**Sent:** Wednesday, 20 July 2022 10:31 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** [EXTERNAL] - Re: Advise on Liability: Accident between SMA8886Z & SNF8566J on 13.07.2022

You don't often get email from [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com). [Learn why this is important](#)

Without Prejudice

Dear Officer

Good day,

Kindly advise the OIC for the above mentioned case for liaising.

Thank You  
Best Regards  
Sebastian  
Kent Seng Car Services

On 18/7/2022 10:56 am, Susan Seng wrote:

Dear Sirs/Mdm,

Referring to the below mentioned accident claim:

Our Vehicle: SMA 8886 Z

Your Insured: SNF 8566 J (India International Insurance)

Accident Date: 13.07.2022

We enclosed our client's GIA report and accident video footage for your perusal.

Kindly advise on the liability of this claim.

### **Kent Seng Car Services**

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or

dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”