

RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Fri 7/10/2022 9:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - General

Dear Hsiao

As spoken, please hold back DS as we need to investigate further,

Thank you.

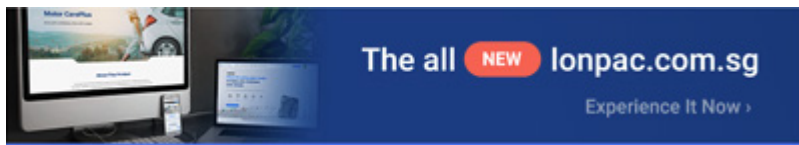
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 7 October 2022 9:02 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Dear Sirs/mdm,

Please advise if we may proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 7 September 2022 3:58 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Lonpac External - General

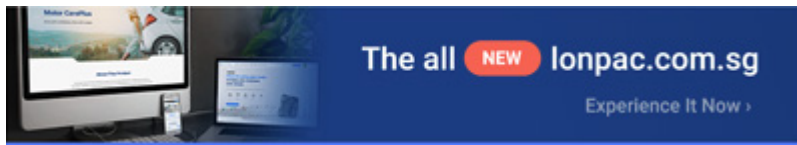
Dear Hsiao Tong

I am taking over from Li Li for this case. Let me check and get back to you by tomorrow.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 7 September 2022 3:44 pm
To: Ong Li Li Forwarding Email <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Dear Sirs/mdm,

Further to the below email.

Please advise if we may proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 2 August 2022 4:30 PM
To: ONG LI LI <l1ong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Dear Li Li.

Noted. We will hold TP claim.

Please note that survey done on 01.08.2022.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <l1ong@lonpac.com>
Sent: Monday, 1 August 2022 5:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Lonpac External - General

Hi Mei Kwan/Hsiao Tong

Please hold back TP claim as we have received queries from Ace Leasing.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

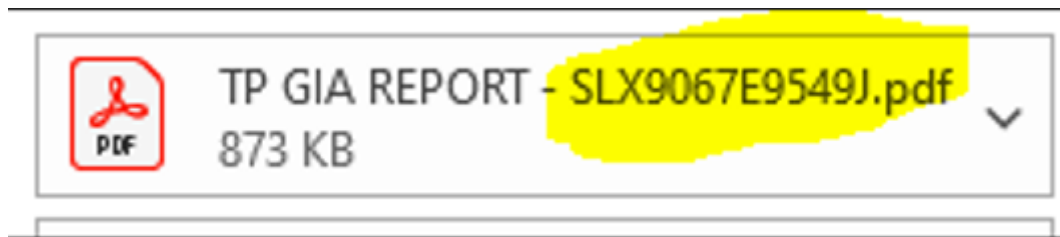
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 10:26 am
To: ONG LI LI <l1ong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Dear Li Li,



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 26 July 2022 10:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3 Our Ref: 21/22/22/VC05/026058

Lonpac External - General

Hi Mei Kwan

What is the password to open the TP GIA report?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 July 2022 10:07 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP claim against your insured GBE8624Y for the accident on 21 July 2022 *** LKK
REF: CC4/LPC22007056/pa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

- Accident scene photos

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 22 July 2022 2:46 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: TP claim against your insured GBE8624Y for the accident on 21 July 2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 July 2022 11:18 am
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: TP claim against your insured GBE8624Y for the accident on 21 July 2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: James Chew <jameschew88@outlook.com>
Sent: Friday, 22 July 2022 11:12 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: TP claim against your insured GBE8624Y for the accident on 21 July 2022

Ok. We will select Kenneth of LKK. Thank you

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, July 22, 2022 11:10 AM
To: jameschew88@outlook.com <jameschew88@outlook.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: TP claim against your insured GBE8624Y for the accident on 21 July 2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear James,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: James Chew <jameschew88@outlook.com>

Sent: Friday, 22 July 2022 10:42 am

To: Customer SG <customer_sg@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: TP claim against your insured GBE8624Y for the accident on 21 July 2022

Hi,

We are making a TP claim against your insured GBE8624Y for the accident that occurred on 21/7/2022. Our client is SLX9067E. Pls send us a list of surveyor for selection. Thank you.

James
Soon Seng Company (SG) Pte Ltd
160 Sin Ming Drive
#04-05
S(575722)