

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 1575 R**  
Your Ref : **GBD 1784 U**

India International Insurance Pte Ltd  
64 Cecil Street  
#04/ #05 IOB Building  
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 23.07.2022 @ 00:05hrs along Ang Mo Kio Ave 6 involving vehicles SHC 1575 R and GBD 1784 U

We refer to the above-mentioned accident.

We are claiming as per below: -

|  |                     |
|--|---------------------|
| 1. Repair Cost- Lump Sum (With GST)                          | \$ 16,050.00        |
| 2. Loss of Income for 11 Days x \$80/ per day                | \$ 880.00           |
| 3. Loss of Rental for 11 Days x \$125.40/ per day (With GST) | \$ 1,379.40         |
| 4. LTA/GIA Search fee  | \$ 7.45             |
| 5. Towing Fee  | \$ 80.00            |
| <b>TOTAL</b>   | <b>\$ 18,396.85</b> |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com) and [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

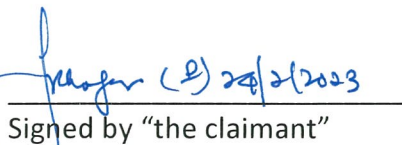
Accident on 23.07.2022 @ 00:05hrs along Ang Mo Kio Ave 6 involving vehicles SHC 1575 R and GBD 1784 U

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 1575 R** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHC 1575 R**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.


Dated this 24 day of 02 (month) 2023 (year)

**COMFORT TRANSPORTATION PTE LTD**  
**CO. REG. NO. 199303821R**

  
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R

  
Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

my execution of this Discharge Voucher is only  
my claim for property damage and not prejudicial  
to any other claims arising from the same accident

India Ref: MFL2022D0003960  
Claimant Ref: SHC1575R

We/I, Bifrost Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 17,900.00 (Global Sum) (repair cost), S\$ \_\_\_\_\_ (loss of use/rental), S\$ \_\_\_\_\_ (search fee), vehicle no. SHC1575R that was damaged pursuant to the accident which occurred on 23/07/2022 (date) at ANG MO KIO AVE 6 (location) involving vehicle no. GBD1784U (insured vehicle). This is pursuant to the inspection conducted on 26/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC1575R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC1575R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 17,900.00 to BIFROST AUTO PTE LTD.

Dated this 24 day of 02 2023.

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

BIFROST AUTO PTE LTD

NRIC:

201929175W

Address:

6001 BEACH RD #22-01 GOLDEN  
MILE TOWER #22-01 S(199589)

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**India International Insurance Pte Ltd**  
**64 Cecil Street**  
**#04/ #05 IOB Building**  
**Singapore 049711**

**Inv. No. :** BA.LT.2302026  
**Inv. Date :** 28-02-2023  
**Ref :** 23.07.2022  
**Terms :** 30 Days  
**Veh. No. :** SHC 1575 R  
**Make & Model :** Toyota / Prius / CTPL

| # | Description                                   | Qty | Rate        | Total       | Tax        |
|---|---|-----|-------------|-------------|------------|
| 1 | LUMP SUM REPAIR AS<br>RECOMMENDED BY SURVEYOR | 1.0 | \$15,000.00 | \$15,000.00 | \$1,050.00 |

**Subtotal for invoice :** S\$15,000.00  
**GST (7.0%) :** S\$1,050.00  
**Total :** S\$16,050.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT22070350

Date: 15 December 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      23/07/2022    @   00:05 hrs  
ALONG                              ANG MO KIO AVENUE 6  
INVOLVING                      GBD1784U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1575R** (the "Taxi"). The Taxi was hired to **CHOW KUM SUIN IC NO SXXXX195A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SHC 1575R.

305524450

[illegible]

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Jul 2022 / 11:17:28

Receipt Date/Time : 25 Jul 2022 / 11:17:28

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220725-001176

Previous Receipt No. :

| S/N                                    | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|--|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GBD1784U |   |                               |                        |                              |
| As at 23 Jul 2022/00:05:00             |   |                               |                        |                              |
| Insurance Co: INDIA INT'L INS PTE LTD  |   |                               |                        |                              |
| 1                                      | Insurance Enquiry - GBD1784U<br>Enquiry Fee<br>20220725111612245690 | 7.00                          | 0.49                   | 7.49                         |
| Sub-Total                              |   | 7.00                          | 0.49                   | 7.49                         |
| Total Before Rounding                  |   | 7.00                          | 0.49                   | 7.49                         |
| Rounding Difference                    |   |                               |                        | 0.04                         |
| Total Amount Payable                   |   |                               |                        | 7.45                         |
| Paid By                                |   |                               |                        |                              |
| 542550XXXXXX9955                       |   | eNETS Credit Card             |                        | 7.45                         |
| Total                                  |   |                               |                        | 7.45                         |
| Cash Change                            |   |                               |                        | 0.00                         |
| Tendered Amount                        |   |                               |                        | 7.45                         |
| Excess Refundable Amount               |   |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **224563**

Date: 23/04/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: SHC 1575R

車型

Model No: PRIMS

時間(日/夜)

Time (day/night): 0

Contact No: \_\_\_\_\_

由

Location: Ang mo kio Ave 6

到

To: Joyang Comfort

Cash \$: 80.00/xx

其他

Others: \_\_\_\_\_

經手人

Authorised By: \_\_\_\_\_

Tow Truck

Driver Name: \$

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint



## Claim Audit

| AUDIT TRAIL |                   |                              |  |                                   |
|-------------|-------------------|------------------------------|--|-----------------------------------|
| No.         | On                | Audit                        | Remarks  | By                                |
| 1           | 25 Jul 2022 17:06 | <b>Clm Dtl Modified</b>      | Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993038 21R.   | [A] HOW MEI KWAN                  |
| 2           | 25 Jul 2022 17:06 | <b>Clm Veh Model Changed</b> | (201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).  | [A] HOW MEI KWAN                  |
| 3           | 25 Jul 2022 17:06 | <b>Clm Created</b>           | Reg No: SHC1575R. Acct Date: 2022/07/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (sin Ming) (HQ) | [A] HOW MEI KWAN                  |
| 4           | 25 Jul 2022 17:06 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN                  |
| 5           | 25 Jul 2022 17:06 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2022/08/03   | [A] HOW MEI KWAN                  |
| 6           | 25 Jul 2022 17:06 | <b>Adj Mandate Set</b>       | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN                  |
| 7           | 25 Jul 2022 17:06 | <b>Label Added</b>           | (30653):Direct Settlement.   | [A] HOW MEI KWAN                  |
| 8           | 25 Jul 2022 17:06 | <b>Adj Adjuster Assigned</b> | [None] -> BRYAN TANI   | [A] HOW MEI KWAN                  |
| 9           | 22 Aug 2022 10:52 | <b>Adj Mandate Request</b>   | Cur.Reg:0.00:PODS Liability: 100% B27 Remark: Insured driver rear-ended 3rd party.   | [A] CHEW HSIAO TONG               |
| 10          | 22 Aug 2022 11:10 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2022/08/03   | [I] Bhargavi Purushothaman Dhanya |
| 11          | 22 Aug 2022 11:10 | <b>Adj Mandate Set</b>       | Approved:0.00.   | [I] Bhargavi Purushothaman Dhanya |
| 12          | 09 Jan 2023 13:25 | <b>Adj Rpt Initiated</b>     |  | [A] JOANNE LEE KHANG MIN          |
| 13          | 09 Jan 2023 13:25 | <b>Clm Dtl Modified</b>      | Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN          |
| 14          | 09 Jan 2023 13:25 | <b>Clm Dtl Modified</b>      | JPJ Reg. Date: -> 2017/08/23.  | [A] JOANNE LEE KHANG MIN          |
| 15          | 09 Jan 2023 13:25 | <b>Clm Details Notified</b>  |  | [A] JOANNE LEE KHANG MIN          |
| 16          | 17 Jan 2023 09:07 | <b>Adj Mandate Request</b>   | Cur.Reg:17926.85:PODS Liability: 100% *Quantum: \$17,926.85 (all-in). Pls refer to adjuster report for details. *For your approval please.   | [A] CHEW HSIAO TONG               |
| 17          | 17 Jan 2023 14:09 | <b>Adj Mandate Set</b>       | Approved:17926.85.   | [I] Priya                         |

Date From    Date To    Audit Type  

### ACTIVITY

No record

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |  |          |          |        |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| Bill Ref No   | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1    | Ref 2    | Amount |
| 2821520   | 26 Jul 2022 09:54:50 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | SHC1575R | GBD1784U | 11.00  |
| 2895186   | 09 Jan 2023 13:25:20 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | SHC1575R | GBD1784U | 11.00  |

