

**From:** Adeline Chng [adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)  
**Subject:** RE: SNM22D203099/C02/SLE7085R/CHNGPW / FW: ENQUIRY OF LIABILITY -- SML8328K  
**Date:** 25 July 2022 at 12:32 PM  
**To:** June Phua ( Cheng Hoe Motor) [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg), assignments [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

AC

## Without Prejudice, Save as to Costs

Dea June

Please remember to create case in merimen.

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Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Monday, July 25, 2022 12:17 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Re: SNM22D203099/C02/SLE7085R/CHNGPW / FW: ENQUIRY OF

LIABILITY -- SML8328K

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Hi Adeline,

Sorry for overlook.

Our selection as below :-

**7. Kenneth Kong (LKK)**

Pls assist to arrange.

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Adeline Chng  
**Sent:** Monday, July 25, 2022 12:00 PM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June)  
**Subject:** RE: SNM22D203099/C02/SLE7085R/CHNGPW / FW: ENQUIRY OF LIABILITY -- SML8328K

**Without Prejudice, Save as to Costs**

Dear June

We refer to the above matter.

Please be reminded that we have yet to hear from you on pre repair survey.

Please advise.

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**Thank you.**

**Adeline Chng**  
Claims Department

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**From:** Adeline Chng  
**Sent:** Tuesday, May 31, 2022 5:42 PM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Subject:** RE: SNM22D203099/C02/SLE7085R/CHNGPW / FW: ENQUIRY OF LIABILITY -- SML8328K

**Without Prejudice, Save as to Costs**

**Our reference: SNM22D203099C02/ SLE7085R/Chngpw**

**Your reference: SML8328K**

Dear Sirs

**ACCIDENT INVOLVING SLE7085R & SML8328K ON 03/05/2022**

We refer to your email of 31/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, May 31, 2022 4:44 PM

**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Adeline

Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203099/C02/SLE7085R/CHNGPW / FW: ENQUIRY OF LIABILITY -- SML8328K

Without Prejudice

Dear Adeline,

Please conduct PRS for SML8328K.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Sent:** Tuesday, 31 May 2022 12:12 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ENQUIRY OF LIABILITY -- SML8328K

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Dear Sir,

**OUR CLIENT : SML8328K**

**DA**

**TE O**

**F ACC : 3/5/22@1520hrs**

**Y**

**OUR INS**

**URED : SLE7085R**

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719