

From: Adeline Chng adeline.chng@sg.cntaiping.com
Subject: RE: SNM22D203818/C02/SJK2993U/CHNGPW / FW: ENQUIRY OF LIABILITY -- SMG7145D
Date: 25 July 2022 at 12:29 PM
To: June Phua (Cheng Hoe Motor) chmotor@singnet.com.sg, assignments assignments@lkkauto.com

AC

Without Prejudice, Save as to Costs

Dear June

Please remember to create merimen.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, July 25, 2022 12:15 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D203818/C02/SJK2993U/CHNGPW / FW: ENQUIRY OF

LIABILITY -- SMG7145D

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Hi Adeline,

Sorry for overlook.

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Adeline Chng
Sent: Monday, July 25, 2022 12:02 PM
To: 'chmotor@singnet.com.sg'
Subject: RE: SNM22D203818/C02/SJK2993U/CHNGPW / FW: ENQUIRY OF LIABILITY -- SMG7145D

Without Prejudice, Save as to Costs

Dear Sirs

We refer to the above matter.

Please be reminded that we have yet to hear from you on pre repair survey.

Please advise.

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Thank you.

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From: Adeline Chng
Sent: Wednesday, June 1, 2022 12:28 PM
To: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>
Subject: RE: SNM22D203818/C02/SJK2993U/CHNGPW / FW: ENQUIRY OF LIABILITY -- SMG7145D

Without Prejudice, Save as to Costs

Our reference: SNM22D203818 C02/ SJK2993U /Chngpw
Your reference: SMG7145D

Dear Sirs

ACCIDENT INVOLVING SJK2993U & SMG7145D ON 13/05/2022

We refer to your email of 31/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Iina (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 1 June 2022 11:58 AM
To: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D203818/C02/SJK2993U/CHNGPW / FW: ENQUIRY OF

LIABILITY -- SMG7145D

Without Prejudice

Dear Adeline,

Please conduct PRS for SMG7145D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 31 May 2022 6:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ENQUIRY OF LIABILITY -- SMG7145D

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Dear Sir,

OUR CLIENT : SMG7145D

DA

TE O

F ACC : 13/5/22 @1900hrs

Y

OUR INS

**OUR INS
URED : SJK299U**

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719