



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22007044/ga3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0624/2022/MH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

15-Dec-2022
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SCX 2878 J - Audi A4 SEDAN 1.4 TFSI S TRONIC

With reference to the above-mentioned vehicle, no. **SCX 2878 J**, claimant, **Mr. Tan Boon Chau**, please find the related document per attached.

1. A copy of the Original invoice no. 85018057 – S\$ 1,714.14
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Invoice – S\$ 300.00 (S\$ 100.00 x 3 working days)

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SCX 2878 J

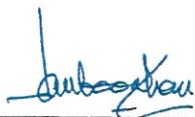
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAN BOON CHAU (the third party claimant) of BLK 8 CHO A CHU KANG GROVE, #16-17, SINGAPORE 688206 (address), owner of SCX2878J (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SCX2878J that was damaged pursuant to the accident which occurred on 21/7/2022 (date) along ALONG BUKIT TMAH ROAD (location) involving vehicle no/s SLA9626M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of 07 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,714.14 (Repair Cost), S\$300.00 (Loss of Use/Rental) for vehicle no. SCX2878J that was damaged pursuant to the accident which occurred on 21/07/2022 (date) along UPPER BUKIT TIMAH ROAD (location) involving vehicle no/s SLA9626M. This is pursuant to the inspection conducted on 29/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN BOON CHAU (the third party claimant") of vehicle no. SCX2878J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCX2878J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9926 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:24

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85018057 Date : 12/12/2022 Order : SCX2878J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SCX2878J (V 34974) Model: A4 SEDAN 1.4 TFSI S tronic		Regn Date: 01/11/2017 Chassis: WAUZZZF40JA022326	Mileage: 91595 Engine: CVN 045251 Dept: U		
You have been assisted by :- UB-Lim Kee Siang (43)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Parts 0.00 Labour 0.00 Sublet 1,602.00 Menus 0.00 Lubricant 0.00					Sub-Total 1,602.00 7% GST 112.14 Grand Total 1,714.14



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

PA 010610 2022-08

Hirer's Name Tan Boon Chau		Date of Birth 3/3/69	Passport/ Nric No. S6907884B	Nationality
Address 8 Choa Chu Kang Grove		Occupation	Driving Licence No. As Above	Date of Expiry Life.
#16-17 SOL ACRES		Postal Code 688206	Contact No.	Mobile Phone No. 92956968
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT	Date	22.8.22	Time	9.20am	Mileage	
					KM	
CHECK IN	Date	25.8.22	Time	9.40am	Mileage	Remarks
					KM	raytan1828@gmail.com

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				V105751
			RC080126	2022-08
Audi/KS				
SCX7878J				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

*/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
/We declare that all information given on this form is true and accurate.*

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for **CHAN'S & SONG ENTERPRISE**

VEHICLE NO. SLA8520R	MODEL
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:
INV0802062022-08

Dated:
August 25, 2022

Rental Agreement No:
RA 012610 2022-08

Terms of Payment:
Due upon receipt

Customer Reference:
SCX2878J

Notes:
SCX2878J

Customer Details
TAN BOON CHAU
NO. 8 CHO A CHU KANG GROVE #16-17 Singapore
688206

Executive Name: AUDI KEE SIANG

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLA8520R		2022-08-22	2022-08-25	3 Days	93.46	280.37
							280.37
GST 7% (7%)							19.63
Amount in words : Three Hundred Singapore Dollar (SGD)						Total (SGD)	300.00

Declaration:

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
No signature is required.**

Income Terms

Terms

Official Receipt

CHAN`S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 080126 2022-08
Date : 25/08/2022

Customer Details

TAN BOON CHAU
NO. 8 CHOA CHU KANG GROVE , #16-17 Singapore
- 688206
Phone no: 92956968
IC: SXXXX884B

Particulars	Price (SGD)
Invoice # INV 80206 2022-08 Date # 25/08/2022 Car Plate No: SLA8520R	300.00
Paid amount:	300.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V105751 Cheque Date:25/08/2022 Amount (in Words) : Three Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

0520

First Data™

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 25/08/22 TIME: 09:56:04
BTH NUM: 001183 INV NUM: 005751
MID : 000702053084422 TID : 72205400

SALE

Card Num: **** * 1079 Manual

RREF NUM: 095604009404 Card TYPE: VISA
APPR CODE: 003124 TRC NUM: 009404
EXP DATE: **/**/

TOTAL : SGD 300.00

SIGN: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- MERCHANT COPY ---
REGIONAL_FOMS 1.5.5.AG

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 26 July 2022 3:35 pm
To: REPORTING@AUTOINSURE.COM.SG
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLA 9626M & SCX 2878J ON 21/07/2022

Importance: High

Our Ref: CC3/AIG22007044/ga3

26 JULY 2022

POPULAR RENT A CAR PTE LTD
DRIVER: CHUA HONGYAO

Dear Sir/Madam,

ACCIDENT INVOLVING SLA 9626M & SCX 2878J ON 21/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SCX 2878J**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2022 16:12	Clm Dtl Modified	Claimant's Name: -> TAN BOON CHAU, Claimant's ID: -> SXXXX884B,	[A] HOW MEI KWAN
2	25 Jul 2022 16:12	Clm Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] HOW MEI KWAN
3	25 Jul 2022 16:12	Clm Created	Reg No: SCX2878J, Acct Date: 2022/07/21, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Jul 2022 16:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jul 2022 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2022/08/03	[A] HOW MEI KWAN
6	25 Jul 2022 16:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jul 2022 16:12	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Jul 2022 16:12	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jul 2022 16:12	Label Added	(23):Express.	[A] HOW MEI KWAN
10	25 Jul 2022 16:12	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	13 Dec 2022 16:04	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
12	13 Dec 2022 16:04	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
13	13 Dec 2022 16:04	Clm Dtl Modified	JPJ Reg. Date: -> 2017/11/01.	[A] Elaine Kuan Hwa Meen
14	13 Dec 2022 16:04	Clm Details Notified		[A] Elaine Kuan Hwa Meen
15	16 Dec 2022 10:34	Adj Mandate Request	Cur.Req:1894.14:Liability: 100% (BOLA 27) *Quantum: \$1,894.14 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	10 Jan 2023 10:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/03. Mandate Remarks: please proceed with settlement @ \$1,894.14 [COR-\$1714.14 LOU-\$180] ** subject to final repair bill & WTA	[I] Syed-Yusoff, Saliha
17	10 Jan 2023 10:05	Adj Mandate Set	Approved:1894.14:please proceed with settlement @ \$1,894.14 [COR-\$1714.14 LOU-\$180] ** subject to final repair bill & WTA	[I] Syed-Yusoff, Saliha
18	01 Feb 2023 15:46	Adj Mandate Request	Cur.Req:2014.14:Liability: 100% (BOLA 27) *Quantum: \$2,014.14 (all-in). Please refer to adjuster report for details. *For your approval please. Pls find A mended Letter of Demand - TP claims LOR instead of LOU.	[A] Ezlyna
19	06 Feb 2023 08:31	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2022/08/03, Mandate Remarks: when the vehicle was in workshop for repair? LOR is for period 22/08/22-25/08/22	[I] Syed-Yusoff, Saliha
20	06 Feb 2023 08:31	Adj Mandate Set	Maintained:when the vehicle was in workshop for repair? LOR is for period 22/08/22-25/08/22	[I] Syed-Yusoff, Saliha
21	06 Mar 2023	Adj Mandate Request	Cur.Req:2014.14:Liability: 100% (BOLA 27) *Quantum: \$2,014.14 (all-in). Please refer to adjuster report for details. *For your approval please. Pls refer to	[A] Ezlyna

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	12:08 16 Mar 2023 21:49	Adj Next Rpt Changed	JOB Card provided by TP WS. Cur Rpt:Final Rpt. Cur Due Date:2022/08/03. Mandate Remarks: please proceed with settlement @ \$2014.14 [COR-\$1714.14 LOR-\$300] ** Subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
23	16 Mar 2023 21:49	Adj Mandate Set	Approved:2014.14:please proceed with settlement @ \$2014.14 [COR-\$1714.14 LOR-\$300] ** Subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2821455	26 Jul 2022 08:32:47	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SCX2878J	SLA9626M	11.00
2883099	13 Dec 2022 16:04:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCX2878J	SLA9626M	11.00