

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SLL9454J

Date : 08/08/2022

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SLL9454J and SKN2875A On 20/07/2022 Along AYE EXIT ONTO JALAN BUKIT MERAH junction of lower delta

We refer to the above matter.


We are instructed by our clients, PHUA HONG YEE (PAN HONGYU) of vehicle number SLL9454J to claim damages against your insured SKN2875A in connection with a road traffic accident on 20/07/2022 08:15:33

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	4,494.00
Loss of Use			\$	0.00
Car Rental Fee	5	Days X \$	120.00	\$ 600.00
LTA Search Fee			\$	2.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	5,096.00

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.


Motor Claims Dept
Anyisia Foo
motor@hockwah.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, PHUA HONG YEE (PAN HONGYU) ("the third party claimant")
of BLK 16 SIMEI STREET 1 #11-09 SINGAPORE 529942 (address),
owner of SLL9454J (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLL9454J that was
damaged pursuant to the accident which occurred on 20/07/2022 (date) along
AYE EXIT ONTO JALAN BUKIT MERAH junction of lower delta (location)
involving vehicle no/s SKN2875A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 21 day of JULY (month) 20 22 (year)

Signed by "the third party claimant"

Signed by "the workshop"

HOCK WAH MOTOR WORKSHOP PTE LTD

Blk 3011 Bedok Industrial Park E,

#01-2008/2010/2012

Singapore 489977

Tel: 6441 5655 (3 Lines) Fax: 6441 5355

Email: motor@hockwah.com.sg

/RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,494.00** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLL 9454J** that was damaged pursuant to the accident which occurred on **20/07/2022** (date) along **AYE EXIT ONTO JALAN BUKIT MERAH JUNCTION OF LOWER DELTA** (location) involving vehicle no/s **SKN 2875A**. This is pursuant to the inspection conducted on **01/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PHUA HONG YEE (PAN HONGYU)** (the third party claimant”) of vehicle no. **SLL 9454J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLL 9454J** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Oct (month) 20 22 (year)



Signed by appointed surveyor


HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Signed by “the workshop” (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 96418360

AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00074443
Date : 08/08/2022
Case No :
Vehicle No : SLL9454J
Chassis: RU11213752
Year of Mfr 2016
Policy No 5107531505-03
Model : HONDA VEZEL 1.5X
CVT

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	4,200.00	0	4,200.00
	Sub Total				4,200.00
	Parts Total				4,200.00
SINGAPORE DOLLARS : FOUR THOUSAND FOUR HUNDRED NINETY-FOUR AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		4,200.00
			GST 7.00%		294.00
			TOTAL		4,494.00

Date of accident : 20/07/2022 08:15 AM. Place : AYE EXIT ONTO JALAN BUKIT MERAH junction of lower delta

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

R.Vehicle No. SLL9454J**CRA# -200235****RENTAL AGREEMENT - CLAIM****Hirer's Particulars**Name: HUA HONG YEE (PAN HONGYU) NRIC No.: S7003791BAddress: 16 SIMEN STREET #11-09S (529942) Contact No: 9641 8360Licence Date: 21 / 09 / 1994 Birth Date: 10 / 02 / 1970**Additional Driver's Particulars**

Name: _____ NRIC No.: _____

Licence Date: ____/____/____ Contact No: _____

Rental VehicleVehicle No.: SLR 5878 P. Start Date: 01 / 08 / 2022Rate (Per day): _____ No. of days: _____ End Date: 06 / 08 / 2022PL (Out): _____ PL (In): OK / Time out/in: 12:00HRS. 12:30HRS.

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.



Hirer and Driver Signature

Date & Company Stamp (if any)

KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

CINV - 200218**INVOICE**Refer to Rental Agreement: CRA 200235Reference Vehicle: SLL9454JDate: 06.08.2022**Customer Information**Name: PHUA HONG YEE (PAW HONG YU) NRIC No.: S7003791BAddress: 16 SIMEI STREET #11-09S (529942) Contact No: 9641 8360**Rental Car Information**Vehicle No.: SLR5878PMake & Model: TOYOTA VIOSStart Date: 01 / 08 / 2022End Date: 06 / 08 / 2022Rent for (No. of Days) 5Rate at (Per Day) 4120.00Total Amount \$ 600.00

Customer Signature



Authorized Signature


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKN2875A

Date of Accident

20/07/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **29/05/2022 - 28/05/2023**Requested By **TAN AI MEI (Hock Wah Motor ...**Requested Date **21/07/2022 15:03****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 27 July 2022 2:11 pm
To: fondlekc@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKN 2875A & SLL 9454J ON 20/07/2022

Importance: High

Our Ref: CC6/AIG22007040/ga3

27 JULY 2022

Lee Kheng Cheong

Dear Sir/Madam,

ACCIDENT INVOLVING SKN 2875A & SLL 9454J ON 20/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLL 9454J**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2022 15:42	Clim Dtl Modified	Claimant's Name: -> PHUA HONG YEE (PAN HONGYU). Claimant's ID: -> S7003791B.	[A] HOW MEI KWAN
2	25 Jul 2022 15:42	Clim Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	25 Jul 2022 15:42	Clim Created	Reg No: SLL9454J. Acct Date: 2022/07/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	25 Jul 2022 15:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jul 2022 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/03	[A] HOW MEI KWAN
6	25 Jul 2022 15:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jul 2022 15:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	25 Jul 2022 15:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jul 2022 15:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	25 Jul 2022 15:48	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	08 Sep 2022 10:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Sep 2022 10:42	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Sep 2022 10:42	Clim Dtl Modified	JPJ Reg. Date: -> 2017/03/16.	[A] JOANNE LEE KHANG MIN
14	08 Sep 2022 10:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	09 Sep 2022 10:00	Adj Mandate Request	Cur.Req:4996.00:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$4,494.00 + (b)LOR(5days x \$100.00): \$500.00 + (c)Search fee: \$2.00 = Total: \$4,996.00 *6 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	13 Sep 2022 18:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/03. Mandate Remarks: subject to all docs/billings verified in order, SAB.	[I] Tan, Bennie-WZ
17	13 Sep 2022 18:25	Adj Mandate Set	Approved:4996.00:subject to all docs/billings verified in order, SAB.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2821362	25 Jul 2022 17:12:28	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLL9454J	SKN2875A	11.00
2840748	08 Sep 2022 10:42:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL9454J	SKN2875A	11.00

