

Cecilia Chong (LKK Auto)

From: Paramchand, Varsha <Varsha.Paramchand@aig.com>
Sent: Thursday, 28 July 2022 9:34 am
To: Admin A; CS A Team
Cc: Tan, Bennie-WZ; Quek, Joyceline-CH; Rumli, Sharizah; Chew, Yvonne
Subject: aigencrypt - 9816930323SG - SF-5587122 - INSD ASKING TO SETTLE CLAIM FROM TP & ALSO REQUEST FOR A CALLBACK

Hi LKK,

Insd called in & want AIG to faster settle the claim from TP, insd doesn't want TP to proceed to take lawyers and also mentioned that TP has been sending sms .

Insd requesting for a callbck @ 97886514

Tq

Varsha

Hi Claims,

claim ref no. 9816930323SG

DOA: 20/07/2022

insd called in making a follow up on the status of the TP claim under Vehicle no. SLL9454J being assisted by Hock Wah Motor

he wants to be given an update as he mentioned that he knows that he was at fault of the accdt that's why he wants the repair to be done to the TP vehicle the soonest. he also mentioned the TP is sending him sms making a follow up on when the repair will be done to his vehicle. insd also mentioned that he wants to avoid that this claim comes to a point wherein TP will engage a lawyer to claim against him.

insd insisted for a callback from the claims officer ASAP.

Contact no. 97886514

thanks

Varsha Paramchand

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