

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 25 July 2022 4:29 PM
To: 'Jie Si Neo'
Cc: SUR
Subject: RE: PRS for FBK4323K ; EQI Ref: DM22HO01223
Attachments: Preliminary Advice.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of FBK 4323K.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 22 July 2022 5:49 PM
To: assignments <assignments@lkkauto.com>
Subject: PRS for FBK4323K ; EQI Ref: DM22HO01223

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents. We do not have our insured's GIA report yet.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>

Sent: Friday, 22 July 2022 5:24 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>; Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Subject: RE: SURVEY BEFORE REPAIR FBK4323K ; EQI Ref: DM22HO01223

Dear Si Neo,

We would like to choose LKK, we are used to work with them

Sincerely

Tony Devaux

Workshop Executive



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
F (65) 6474 0853 D (65) 6430 4934
www.wearnesauto.com tony.devaux@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Friday, 22 July 2022 5:19 PM

To: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>; Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Subject: RE: SURVEY BEFORE REPAIR FBK4323K ; EQI Ref: DM22HO01223

WITHOUT PREJUDICE

Dear Sirs,

Kindly note that our insured has yet to report the accident.

Meanwhile, below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Tony Alfred Desire Devaux <tony.deviaux@wearnes.com>

Sent: Friday, July 22, 2022 4:50 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>; Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Subject: SURVEY BEFORE REPAIR FBK4323K

Dera EQ

Kindly arrange survey before repair for the vehicle stated in Subject, involving GBH2726K

Vehicle is in our premises 45 leng kee road ready for survey.

Let us know if we can proceed with direct settlement

Sincerely

Tony Devaux

Workshop Executive



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
F (65) 6474 0853 D (65) 6430 4934 HP (65) 9751 4717
www.wearnesauto.com tony.deviaux@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*