

## Shiau Chan (LKKAuto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 6 September 2022 5:27 PM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

CDMCG22001446

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Tuesday, 6 September 2022 4:08 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin <support@insurlogic.net>  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

Dear Pauline,

Kindly provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 22 July 2022 3:48 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** Re: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Friday, 22 July 2022 3:13 pm

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

Dear Lynn,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

\*\*\* Insured has not report

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Friday, 22 July 2022 2:51 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

Dear Officers

Please arrange LKK to conduct the survey today.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Friday, July 22, 2022 1:41 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Subject:** FW: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

**[EXTERNAL EMAIL]**

Dear Lynn,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194



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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Friday, 22 July 2022 12:19 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

Dear Officers

Please find attached revised estimate and kindly ignore the previous estimate.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Bazlin Ahmad

**Sent:** Friday, July 22, 2022 11:46 AM

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[weisiong.liam@towertransit.sg](mailto:weisiong.liam@towertransit.sg)>  
**Subject:** PRS FOR ACCIDENT INVOLVING SBS6327U & GX4251G ON 21/07/2022 @ 12:21HRS ALONG JUNCTION OF JURONG GATEWAY RD & BOON LAY WAY

**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like to notify you of a road accident on **21/07/2022** at about **12:21hrs** along **Junction of Jurong Gateway Rd & Boon Lay Way** involving our bus, SBS6327U & your insured vehicle **GX4251G**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**Survey Location : Tower Transit Singapore Pte Ltd**

**BULIM DEPOT**

Address : 21 Bulim Drive, Singapore 648170

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : - Jason Wei @ 8691 9663
- *Workshop Manager* : - Selamat @ 9339 0245

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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