

Rajes

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 20 July 2022 7:23 PM
To: 'Stanley Tan'; 'Elaine (LKK Auto)'; 'Chua, Gek Tiang Ruth'; 'SUR'; 'Huey Yon (LKKAuto)'; 'assignments'
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg; 'Hup Ley Huat'
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Dear All,

Please provide relevant document, TP survey report, colour photograph.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Tan <stanley.tan@alp.com.sg>
Sent: Tuesday, 19 July 2022 3:35 PM
To: 'Elaine (LKK Auto)' <report@lkkauto.com>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg; 'Hup Ley Huat' <hup.ley.huat@gmail.com>
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Dear Elaine,

We refer to the email below,

Please be inform that our client has already sold the vehicle SMR3153Z.

Kindly arrange for paper survey.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of

ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: 12 July, 2022 5:58 PM
To: 'Stanley Tan' <stanley.tan@alp.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg; 'Hup Ley Huat' <hup.ley.huat@gmail.com>
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Dear Stanley,

Thank you for the email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Stanley Tan [<mailto:stanley.tan@alp.com.sg>]
Sent: Tuesday, 12 July 2022 5:51 PM
To: 'Elaine (LKK Auto)'; 'Chua, Gek Tiang Ruth'; 'SUR'; 'Huey Yon (LKKAuto)'; 'assignments'
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg; 'Hup Ley Huat'
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

WITHOUT PREJUDICE

Dear Elaine,

We refer to the email below.

Kindly let us know when your surveyor LKK will conduct the reinspection.

Our client's motor vehicle is at the under-stated workshop:

HUP LEY HUAT MOTOR SPRAY PAINTING SERVICES

1 Kaki Bukit Ave 6

#01-35/33, Autobay @ Kakibukit

Singapore 417883

Person In-Charge: Aloysius Tan

Mobile Number: 8183 1183

Thank you.

Best Regards

STANLEY TAN

For and on behalf of

ALLISTER LIM

ALP LAW CORPORATION

ADVOCATES & SOLICITORS

1 Coleman Street

#05-01 The Adelphi

Singapore 179803

Telephone : 6438 3303

Facsimile : 6438 1211

UEN & GST Registration Number 202010891H

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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: 31 May, 2022 10:36 AM

To: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; 'Stanley Tan' <stanley.tan@alp.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg

Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Dear Ruth,

Thank you for your email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Chua, Gek Tiang Ruth [<mailto:ruth.chua@sompo.com.sg>]

Sent: Tuesday, 31 May 2022 10:30 AM

To: Stanley Tan; 'SUR'; 'Huey Yon (LKKAuto)'; Elaine (LKK Auto)

Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg

Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Without Prejudice

Save as to costs

Dear Stanley

Thank you for your confirmation.

Please liaise with our surveyor LKK on the reinspection date, time and venue.

Dear LKK,

Please arrange with TP on the physical re-inspection for SMR3153Z.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Stanley Tan <stanley.tan@alp.com.sg>

Sent: Monday, 30 May 2022 1:26 pm

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

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WITHOUT PREJUDICE

Dear Ruth,

We refer to the email below.

Our client is agreeable for a physical re-inspection.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: 26 May, 2022 1:41 PM

To: Stanley Tan <stanley.tan@alp.com.sg>

Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg

Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

Without Prejudice

Save as to costs

Dear Stanley

We are unable to accept your counter proposal of \$13,050.00.
Please advise if your client's vehicle is available for a physical re-inspection.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards
Ruth Chua
Claims Division
D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Stanley Tan <stanley.tan@alp.com.sg>
Sent: Tuesday, 24 May 2022 12:35 pm
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg
Subject: RE: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC

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WITHOUT PREJUDICE

Dear Ruth,

We refer to the email below.

Purely for an amicable settlement, we counter propose the global sum of **S\$13,050.00** for both property damages and personal injury only.

Please let us have your favourable reply soonest.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: 10 May, 2022 11:56 AM
To: Stanley Tan <stanley.tan@alp.com.sg>
Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg
Subject: OFFER - YOUR Ref: AL.INS.2021.30479(PDPI)ST | SOMPO REF: CMTD2100371/RUC
Importance: High

Without Prejudice
Save as to costs

Dear Stanley

We refer to your combined Letter of Demand.

We are prepared to offer as follows:

GD	\$	500.00
MED EXP	\$	70.00
TPT	\$	20.00
COR	\$	4,000.00
LOR	\$	840.00
		<hr/>
	\$	5,430.00
@ 80%	\$	4,344.00
MR	\$	150.00
SF	\$	750.00
COST	\$	1,605.00
		<hr/>
TOTAL	\$	6,849.00

If cost of repair is disagreeable, please advise if your client's vehicle would be available for a physical re-inspection. Otherwise we will proceed with paper re-survey.

Please confirm if we have a settlement.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Stanley Tan <stanley.tan@alp.com.sg>

Sent: Wednesday, 4 May 2022 11:51 am

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: alan.kong@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; vincent.er@alp.com.sg

Subject: FW: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref:

AL.INS.2021.30479(PDPI)ST

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WITHOUT PREJUDICE

Dear Ruth,

We refer to the above matter and our LOD dated 15 June 2021, enclose herewith for your easy reference.

Kindly let us have the proposed offer urgently.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Stanley Tan <stanley.tan@alp.com.sg>
Sent: 28 March, 2022 12:18 PM
To: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Cc: 'alan.kong@alp.com.sg' <alan.kong@alp.com.sg>; 'allister@alp.com.sg' <allister@alp.com.sg>; 'kaijing@alp.com.sg' <kaijing@alp.com.sg>; 'vincent.er@alp.com.sg' <vincent.er@alp.com.sg>
Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

WITHOUT PREJUDICE

Dear Ruth,

We refer to the above matter and our LOD dated 15 June 2021, enclose herewith for your easy reference.

Kindly let us have the proposed offer urgently.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

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From: Stanley Tan <stanley.tan@alp.com.sg>
Sent: 31 January, 2022 12:16 PM
To: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Cc: 'alan.kong@alp.com.sg' <alan.kong@alp.com.sg>; 'choiying.liong@alp.com.sg' <choiying.liong@alp.com.sg>; 'allister@alp.com.sg' <allister@alp.com.sg>; 'kaijing@alp.com.sg' <kaijing@alp.com.sg>; 'vincent.er@alp.com.sg' <vincent.er@alp.com.sg>
Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

WITHOUT PREJUDICE

Dear Ruth,

We refer to the email below,

Please let us have the proposed offer urgently.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Stanley Tan <stanley.tan@alp.com.sg>
Sent: 7 January, 2022 12:36 PM

To: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Cc: 'alan.kong@alp.com.sg' <alan.kong@alp.com.sg>; 'choiying.liong@alp.com.sg' <choiying.liong@alp.com.sg>; 'allister@alp.com.sg' <allister@alp.com.sg>; 'kaijing@alp.com.sg' <kaijing@alp.com.sg>; 'vincent.er@alp.com.sg' <vincent.er@alp.com.sg>
Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

WITHOUT PREJUDICE

Dear Ruth,

We refer to the email below,

We enclose herewith copies of the supporting documents as follows:

(a) MR Clarification;

Please let us have your favourable reply soonest.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: 3 September, 2021 4:57 PM
To: Stanley Tan <stanley.tan@alp.com.sg>
Cc: vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; alan.kong@alp.com.sg; may.chua@alp.com.sg
Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

Without Prejudice
Save as to costs

Dear Stanley

We refer to our email dated 30 July 2021.

As mentioned below, kindly let us have your treating doctor's diagnosis of your client's condition.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards
Ruth Chua
Claims Division
D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Chua, Gek Tiang Ruth
Sent: Friday, 30 July 2021 3:09 pm
To: Stanley Tan <stanley.tan@alp.com.sg>
Cc: vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; alan.kong@alp.com.sg; may.chua@alp.com.sg
Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST
Importance: High

Without Prejudice
Save as to costs

Dear Stanley

We note from the treating doctor's report which only recorded what her complaints are.
Please assist to clarify with the treating doctor what her diagnosis is.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Stanley Tan <stanley.tan@alp.com.sg>

Sent: Wednesday, 28 July 2021 11:37 am

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; claimsreport <claimsreport@sompo.com.sg>; alan.kong@alp.com.sg; may.chua@alp.com.sg

Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

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WITHOUT PREJUDICE

Dear Ruth,

We refer to the email below,

Kindly let us have the proposed offer urgently.

Thank you.

Best Regards

STANLEY TAN

For and on behalf of

ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
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UEN & GST Registration Number 202010891H

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From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: 18 June, 2021 3:53 PM

To: alan.kong@alp.com.sg

Cc: stanley.tan@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; claimsreport <claimsreport@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: CLM NO: CMTD2100371/RUC | FW: Your Ref: YP3609U || Our Ref:

AL.INS.2021.30479(PDPI)ST

Importance: High

Without Prejudice

Save as to costs

Dear all,

Please note our correct claim reference should be **CMTD2100371/RUC**.

Kindly correspond with me for this matter.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Friday, 18 June 2021 11:20 am

To: alan.kong@alp.com.sg; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: stanley.tan@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg

Subject: CLM NO: CMTD2100345/THE | FW: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

Dear Sir/Mdm,

Thank you for your email.

Our officer-in-charge will review your submission/enquiry and will be in touch with you soon.

You may quote our claim reference number, **CMTD2100345/THE**, when communicating with us.

Thank you.

Best Regards,

Tham Jia Wen

Claims Admin

T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: alan.kong@alp.com.sg <alan.kong@alp.com.sg>
Sent: Wednesday, 16 June, 2021 5:55 PM
To: claimsreport <claimsreport@sompo.com.sg>
Cc: stanley.tan@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg
Subject: Your Ref: YP3609U || Our Ref: AL.INS.2021.30479(PDPI)ST

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WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We enclose herewith copies of all the supporting documents as follows: -

- (a) Police/ GIA report lodged by driver of SMR3153Z;
- (b) LTA search for motor vehicle no. YP3609U;
- (c) Medical Report and receipt from THE CIVIC CLINIC;
- (d) Medical Receipts; and
- (e) Medical Certificate;
- (f) Certificate of insurance;
- (g) Rental Invoice and agreement;
- (h) Repairer's Final Repair Bills;
- (i) Surveyor's invoice & report with coloured photographs – 22 copies depicting the damages to motor vehicle SMR3153Z;

Kindly revert to the above within the next 7 days.

Thank you.

Best Regards

Alan Kong

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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