

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 July 2022 2:17 PM  
**To:** hexing.kee@gmail.com; myra@hexing.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBC 3567Y(AIG) AND SKG 1527Z AT/ALONG 1 KAKI BUKIT AVE 6 #01-64 ON 12/07/2022

28 July 2022

**HE XING AUTO GLASS PTE LTD**  
Driver: YOONG MENG FEI

[By Email Only]

Dear Sir/Madam,

**You Ref: GBC3567Y**

**Our Ref: CC6/AIG22006996/Apa3**

**ACCIDENT INVOLVING GBC 3567Y(AIG) AND SKG 1527Z AT/ALONG 1 KAKI BUKIT AVE 6 #01-64 ON 12/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKG1527Z against your insurance policy.

As per our tele-conversation with Ms Myra earlier, we are of the view that we do not have a good defense towards the claim submitted by third party (SKG1527Z) as third party has submitted a copy of his car video footage to show that your lorry reversed and slightly hit onto third party vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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