

## Hsiao Tong (LKKAuto)

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**From:** A Shanmuganathan <shanmuganathan.a@bertschi.com>  
**Sent:** Thursday, 28 July 2022 1:17 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Hussain Suraya; Chia Wai Ching  
**Subject:** RE: Claim Notification - ACCIDENT INVOLVING PC 3891U(CHINA TAIPING) AND SHD 5595B AT/ALONG TELOK BLANGAH ROAD ON 12/05/2022

Dear Ms. Chew ,

Ref is made to subject matter .

Have checked with our driver and there is no video footage available in build camera of the van which is out of order and under service .

Do let us know if you need anything else from the driver.

Thank you .

Best regards,

**A Shanmuganathan**  
Fleet & Yard Manager, Singapore

Bertschi Singapore Pte Ltd  
2 Seraya Place  
Singapore 627857

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Email: [shanmuganathan.a@bertschi.com](mailto:shanmuganathan.a@bertschi.com)



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**From:** Chue Allen <allen.chue@BERTSCHI.com>  
**Sent:** Wednesday, July 27, 2022 1:05 PM  
**To:** A Shanmuganathan <shanmuganathan.a@bertschi.com>; Chia Wai Ching <waiching.chia@bertschi.com>; Hussain Suraya <suraya.hussain@BERTSCHI.com>  
**Subject:** FW: Claim Notification - ACCIDENT INVOLVING PC 3891U(CHINA TAIPING) AND SHD 5595B AT/ALONG TELOK BLANGAH ROAD ON 12/05/2022

Hi Nathan,

For your next action. thanks

Warm regards,  
Allen Chue  
M: +65 9023 7935

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, July 27, 2022 12:53 PM

To: dist\_Singapore <[singapore@bertschi.com](mailto:singapore@bertschi.com)>

**Subject:** Claim Notification - ACCIDENT INVOLVING PC 3891U(CHINA TAIPING) AND SHD 5595B AT/ALONG TELOK BLANGAH ROAD ON 12/05/2022

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27 July 2022

**BERTSCHI SINGAPORE PTE LTD**

[By Email Only]

Driver: MUHAMMAD SYAIFUL IDHAM BIN MOHD ISA

Dear Sir/Madam,

**You Ref: PC3891U**

**Our Ref: CC3/CTI22006989/Kpa3**

**ACCIDENT INVOLVING PC 3891U(CHINA TAIPING) AND SHD 5595B AT/ALONG TELOK BLANGAH ROAD ON 12/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD5595B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

**We would like to request for a copy of accident video footage as stated in your driver's police report for our necessary action.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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