

ALLIANZ INSURANCE SINGAPORE PTE. LTD.

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SLM 8837 P & SLK 6348 H along SLE to  
WOODLANDS, Singapore on 18/07/2022**

We understand that you are the insurer of SLK 6348 H vehicle.

I/We wish to inform you that my/our vehicle SLM 8837 P have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs (Part by part)	S\$ 2,130.30
2.	Cost of Rental (S\$ <u>150.00</u> per day x <u>06</u> days)	S\$ 900.00
3.	LTA Search Fee	S\$ 7.49
<b>TOTAL</b>		<b><u>S\$ 3,037.79</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

Chiann Koun.


In the matter of an accident involving motor vehicles  
SLM 8837 P and SLK 6348H along SLE to WOODLANDS, Singapore  
on 18-07-2022.

### 1. WARRANT TO ACT

I / We, COH ENGINEERING PTE LTD, (NRIC No.) 2 XXXXX 974C  
of \_\_\_\_\_  
hereby authorise M/s GUAN MOTOR WORKS to act on my/our  
behalf in respect of the above matter.

### 2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers  
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 10 October 2022 10:16 AM  
**To:** Guan Motor Works  
**Subject:** RE: Guan Motor Works - Settlement for SLM 8837 P

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,737.75(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18 July 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Sunday, 2 October 2022 11:56 AM  
**To:** Guan Motor Works <[guanmotorworks@gmail.com](mailto:guanmotorworks@gmail.com)>  
**Subject:** Re: Guan Motor Works - Settlement for SLM 8837 P

**Without Prejudice**

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair	\$ 2,130.30
2. Loss of Rental (4days x \$130.00)	\$ 520.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 2,657.75</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Guan Motor Works <[guanmotorworks@gmail.com](mailto:guanmotorworks@gmail.com)>

**Sent:** Thursday, 29 September 2022 3:47 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Guan Motor Works - Settlement for SLM 8837 P

Hi Miss Hsiao Tong,

See attached. Total - 5 pieces.

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Yours sincerely,

Pang

Operations

Guan Motor Works

176 Sin Ming Drive

#02-03 Sin Ming Autocare

Singapore 575721

O: +65.64536.111

F: +65.6453.8292

[www.gmw.com.sg](http://www.gmw.com.sg)

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have received the transmission in error, please immediately notify us by e-mail and/or telephone, and delete the transmission and any attachments from your mailbox. Thank you.

源摩哆廠

# GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: COH ENGINEERING PTE LTD

**Invoice No: 5272**

28-07-2022

Date :

Toyota Harrier – SLM 8837 P  
=====

Part by part repair cost inclusive spare parts and  
labour charges.

\$ 2,130.30

Dollars Two thousand One hundred Thirty  
And Cents Thirty only.



**E.&O.E.**

No. 10715

Date: 25/07/2022

Received from COH ENGINEERING PTE LTD

the sum of Dollars Nine hundred only

Being payment for 11246 SGM 9517R 19/7/2022 to 25/7/2022

\$

900  $\frac{XX}{X4}$

☒ Cash ☐ Nets

☐ Cheque / Visa / Master

for RENT & DRIVE PTE LTD



## VEHICLE RENTAL AGREEMENT

NO. 11246

<b>HIRER'S PARTICULAR</b>		Veh No: <u>SGM9517R</u>		Replace Veh No:	
Name: (as in I/C) <u>COH ENGINEERING PTE LTD</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No: _____		Make & Model <u>Nissan</u>		Make & Model	
Address (Res): <u>BLK 4 HAIG ROAD</u>		<u>Auto</u> Manual <u>Cefiro</u>		Auto / Manual	
<u>#12-475 SINGAPORE 430004</u>		OUT: Date <u>19/7/22</u>		OUT: Date	
Name & Address of Employer: _____		OUT: Time <u>11.25 AM</u>		OUT: Time	
Occupation: _____ Driving Exp: _____		<b>CHARGES</b>			
D/L No: _____ D/L Type: Local/International		Daily <u>6 @ \$150</u> <u>900</u> <u>00</u>			
Pass Date: _____ Date of Birth: _____		Weekly @ \$ _____			
Tel: (O) _____ (R) _____ HP: <u>97823193</u>		Monthly @ \$ _____			
Email: _____		Hours @ \$ _____			
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Others @ \$ _____			
Name: (as in I/C) <u>LU YGOH CHING</u>		CDW @ \$ _____			
NRIC / PASSPORT No: <u>S7571632 - Z</u>		PAI @ \$ _____			
D/L No: _____ D/L Type: Local/International		Delivery Service _____			
Pass Date: <u>11-12-1997</u> Date of Birth: <u>22-09-1975</u>		<b>SUB-TOTAL \$</b> <u>900</u> <u>00</u>			
Occupation: _____ Driving Exp: _____		<b>OUT IN</b>			
Refundable Deposit: _____					
Cash/Nets/Cheque/VISA/MC Cards No: _____		<b>EXTENSION</b>			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection Service _____			
FRONT		Misc. _____			
		<b>ESTIMATED TOTAL RENTAL \$</b> <u>900</u> <u>00</u>			
LEFT		Rented out by: _____			
		Hirer is responsible for the first \$ <u>2000</u> excess			
RIGHT		for collision / damage to first party. (i.e.) RENT & DRIVE PTE. LTD.			
		Vehicle (including windscreen) and also first \$ <u>1500</u>			
REAR		excess for collision / damage to third party's			
		vehicle for each and every accident / damage.			
<b>ACCESSORIES CHECK</b>		<b>NO SMOKING, NO ILLEGAL ACTIVITIES</b>			
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre		Hirer's Signature _____			
<input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps		Addition Driver's Signature _____			
<input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM					

I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

### \* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RENT & DRIVE RTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the Owner immediately.
  - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
  - shall report to the police within 24 hours from the occurrence, the following types of accidents:
    - injury case;
    - non-injury case involving a Government vehicle or damage to Government property;
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
    - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RENT & DRIVE PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
25-07	4.20					
2022	PM					

## Enquire Vehicle's Insurance Particulars

**Enquire Vehicle's Insurance Particulars ( As At 18 Jul 2022 / 18:20:00 )**

### Vehicle Insurance Details

Vehicle No.:

**SLK6348H**

Make Description/Model:

**HONDA / ACCORD 2.4L**

Insurance Company Name:

**ALLIANZ INSURANCE SINGAPORE PTE. LTD.**

Business Transaction Reference No.:

**20220719142327553284**

**Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).**

Save as PDF

OK →

Print

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 27 September 2022 9:40 AM  
**To:** 'khairul.syahmi@hotmail.com'  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20

Dear Sirs/Mdm,

We have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 20 September 2022 4:39 PM  
**To:** khairul.syahmi@hotmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20

### 2<sup>nd</sup> REMINDER

**KHAIRUL SYAHMI BIN MUHAMMAD SIDEK**

BLK 724 PASIR RIS STREET 72

#03-147

SINGAPORE 510724

Dear Sir,

**OUR REF : CC4/AIS22006985/Kpa3**

**YOUR REF : SLK 6348H**

**ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20**

We refer to our letters of 22/07/2022 and 1st reminder letter dated 22/08/2022 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of Allianz Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of Allianz Workshops conveniently located throughout Singapore. Please report the accident within the next 07days, i.e by **28 Sept 2022**.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the Traffic Police of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle SLM8837P has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **28 Sept 2022**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6742 3197 at our operating hours 9:00am to 5:30pm or email to [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 22 August 2022 3:36 PM

**To:** 'khairul.syahmi@hotmail.com' <[khairul.syahmi@hotmail.com](mailto:khairul.syahmi@hotmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20

**First REMINDER**

**KHAIRUL SYAHMI BIN MUHAMMAD SIDEK**

BLK 724 PASIR RIS STREET 72

#03-147

SINGAPORE 510724

Dear Sir,

**OUR REF : CC4/AIS22006985/Kpa3**

**YOUR REF : SLK 6348H**

**ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20**

We write to inform you that we are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We refer to our letter of 22 July 2022 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any Allianz Authorised Workshops or reporting centres (subject to your policy). Please report the accident within the next 07 days, i.e by **30 Aug 2022**.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Authorised Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLM8837P has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you **by 30 Aug 2022**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 22 July 2022 2:00 PM

**To:** [khairul.syahmi@hotmail.com](mailto:khairul.syahmi@hotmail.com)

**Cc:** [zahidahathirah@moneymax.com.sg](mailto:zahidahathirah@moneymax.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20

**KHAIRUL SYAHMI BIN MUHAMMAD SIDEK**

BLK 724 PASIR RIS STREET 72

#03-147

SINGAPORE 510724

Dear Sir,

**OUR REF : CC4/AIS22006985/Kpa3**

**YOUR REF : SLK 6348H**

**ACCIDENT INVOLVING SLK 6348H & SLM 8837P ALONG/AT SLE TO WOODLANDS ON 18/07/2022 18:20**

We write to inform you that we are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We have received a third-party claim(s) from **SLM 8837P** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to Allianz. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of Allianz Authorised Workshops or reporting centres (subject to your policy). For the list of Allianz Authorised Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder or visit <https://www.allianz.sg>.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact us at [6742 3197](tel:67423197) or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,  
**Chew Hsiao Tong**

CC : ALLIANZ INSURANCE SINGAPORE PTE LTD  
Motor Claim Department

## Hsiao Tong (LKKAUTO)

---

**From:** Guan Motor Works <guanmotorworks@gmail.com>  
**Sent:** Thursday, 13 October 2022 3:33 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Guan Motor Works - Settlement for SLM 8837 P

Dear Hsiao Tong,

<b>Account Name</b>	GUAN MOTOR WORKS
<b>Account Number</b>	1073127705
<b>Bank Name</b>	United Overseas Bank Limited, Singapore
<b>Bank &amp; Branch Code</b>	7375 & 007

Thank you.  
Pang  
Guan Motor Works

On Tue, Oct 11, 2022 at 8:30 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs,

Kindly let us have your company's bank details for our necessary action: -

<b>Account Name</b>	
<b>Account Number</b>	
<b>Bank Name</b>	
<b>Bank &amp; Branch Code</b>	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Guan Motor Works <[guanmotorworks@gmail.com](mailto:guanmotorworks@gmail.com)>  
**Sent:** Monday, 10 October 2022 3:34 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: Guan Motor Works - Settlement for SLM 8837 P

Hi Miss Hsiao Tong,

We accept at S\$2,737.75(all in).

See attached. Warrant to act. Total - 1 piece.

On Mon, Oct 10, 2022 at 10:16 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,737.75(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18 July 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Sunday, 2 October 2022 11:56 AM  
**To:** Guan Motor Works <[guanmotorworks@gmail.com](mailto:guanmotorworks@gmail.com)>  
**Subject:** Re: Guan Motor Works - Settlement for SLM 8837 P

**Without Prejudice**

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair	\$ 2,130.30
2. Loss of Rental (4days x \$130.00)	\$ 520.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 2,657.75</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Guan Motor Works <[guanmotorworks@gmail.com](mailto:guanmotorworks@gmail.com)>

**Sent:** Thursday, 29 September 2022 3:47 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Guan Motor Works - Settlement for SLM 8837 P

Hi Miss Hsiao Tong,

See attached. Total - 5 pieces.

--

Yours sincerely,

Pang  
Operations

Guan Motor Works

176 Sin Ming Drive  
#02-03 Sin Ming Autocare  
Singapore 575721  
O: +65.64536.111  
F: +65.6453.8292  
[www.gmw.com.sg](http://www.gmw.com.sg)

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Yours sincerely,

Pang  
Operations

Guan Motor Works

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Singapore 575721  
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Yours sincerely,

Pang  
Operations

Guan Motor Works

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#02-03 Sin Ming Autocare  
Singapore 575721  
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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jul 2022 13:49	<b>Clim Dtl Modified</b>	Claimant's Name: -> COH ENGINEERING PTE. LTD.. Claimant's ID: -> 201535974C.	[A] HOW MEI KWAN
2	22 Jul 2022 13:49	<b>Clim Veh Model Changed</b>	(204929) TOYOTA HARRIER 2.0 PREMIUM CVT (A).	[A] HOW MEI KWAN
3	22 Jul 2022 13:49	<b>Clim Created</b>	Reg No: SLM8837P. Acct Date: 2022/07/18. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Guan Motor Works (HQ)	[A] HOW MEI KWAN
4	22 Jul 2022 13:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Jul 2022 13:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/02	[A] HOW MEI KWAN
6	22 Jul 2022 13:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Jul 2022 13:49	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	15 Sep 2022 14:48	<b>Clim Registration Modified</b>	Pol No:->SP2002213615.	[I] Faiz Rosli
9	27 Sep 2022 09:34	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
10	27 Sep 2022 09:55	<b>Adj Mandate Request</b>	Cur Req:2822.55: Liability: 100% . OID collided onto third party rear left portion. We seek your mandate at \$2,537.75(if claim LOU) / \$2,822.55(if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instr	[A] CHEW HSIAO TONG
11	27 Sep 2022 10:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/02. Mandate Remarks: LOU at \$80 per day others as proposed	[I] Chan Kian Chuan
12	27 Sep 2022 10:04	<b>Adj Mandate Set</b>	Approved:2822.55:LOU at \$80 per day others as proposed	[I] Chan Kian Chuan

Date From    
 Date To    
 Audit Type  

### ACTIVITY

[22/07/2022 14:01] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2847839	26 Sep 2022 22:04:02	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLM8837P	Chan Kian Chuan	xx.xx

