

Yan (LKK Auto)

From: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Sent: Thursday, 21 July 2022 6:18 PM
To: Assessment Dept; SUR; assignments
Cc: Claims Dept; Joseph Koh; Claims Dept; Claims Dept; Ms Lim
Subject: RE: PRS for our client's vehicle SHC 3418 Z and your insured's vehicle SLV 3186 U on 21.07.2022 ECICS Ref: DMCF2200144H.02

WITHOUT PREJUDICE

Dear Sir,

We will appoint LKK for the PRI/SJE.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Thursday, 21 July 2022 16:58
To: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Cc: ECICS Claims <claims@ecics.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>
Subject: Re: PRS for our client's vehicle SHC 3418 Z and your insured's vehicle SLV 3186 U on 21.07.2022 ECICS Ref: DMCF2200144H.02

Without Prejudice

Dear Sir/Mdm

Our client selects LKK Auto Consultants

On Thu, 21 Jul 2022 at 16:26, Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Thursday, 21 July 2022 16:03

To: ECICS Claims <claims@ecics.com.sg>

Cc: Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>

Subject: PRS for our client's vehicle SHC 3418 Z and your insured's vehicle SLV 3186 U on 21.07.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Yeo Seok Eng , to notify you of the aforesaid accident involving our client's vehicle SHC 3418 Z and your insured's vehicle SLV 3186 U on 21.07.2022.

Please find enclosed our client's LTA Search for your necessary action. We will followup with GIA report once avail.

Please let us have the handling officer's email so we may liaise directly going forward.

This serves as a **NOTICE** that we are claiming against SLV 3186 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact

Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **21.07.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you

within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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