

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 July 2023 11:36 AM
To: Eng Huey Huey
Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]
Attachments: MID46196 OFFER LETTER DV.pdf

Without Prejudice

Dear Sirs,

Attached signed DV.

Please assist to send your payment via internet banking. The bank details are as follow:

1. Account Name: **Permanent Secretary (Defence) / Accountant General**
2. Bank Name: **United Overseas Bank**
3. Bank Branch: **UOB Main**
4. Account No: **101-367-9377**

Please indicate CY 22/MID46196/220622/0025 as the reference for payment details and update us after payment had been processed.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, June 6, 2023 3:09 PM
To: Eng Huey Huey <hueyhuey.eng@income.com.sg>
Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

WITHOUT PREJUDICE

Dear Sirs,

We refer to your offer letter dated 19 May 2023.

We regret to inform you that our principal disagreed on your offer at 90% \$841.17. We have submitted evidence to show that our SAF driver was driving within his lane, your client cut into our SAF's lane and resulted collision.

Please review and let us have your revise offer. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, May 18, 2023 8:08 AM

To: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

REMINDER

Without Prejudice

Dear Sirs,

Attached is a copy of video screenshot from MID vehicle for your review. Our driver was driving within his lane and your client cut in as resulted the collision.

Please review and let us have your offer soon. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, April 28, 2023 7:57 AM

To: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

Without Prejudice

Dear Sirs,

Attached is a copy of video screenshot from MID vehicle for your review. Our driver was driving within his lane and your client cut in as resulted the collision.

Please review and let us have your offer soon. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, April 13, 2023 5:38 PM

To: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

Without Prejudice

Dear Sirs,

Attached is a coy of video screenshot from MID vehicle for your review. Our driver was driving within his lane and your client cut in as resulted the collision.

Please review and let us have your offer soon. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Sent: Wednesday, January 18, 2023 9:42 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

Restricted

Dear Hsiao Tong,

As requested earlier, please submit video footage.

Thank you.

Regards,

Eng Huey Huey

Assistant Manager

Operations, Motor and Personal Lines

T: +65 6430 7921



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 18 January 2023 8:37 am

To: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

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Without Prejudice

Dear Sirs,

Please let us have your offer in order for us to seek advice from our principal.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Sent: Friday, 7 October 2022 3:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022 [MT/1177519-002]

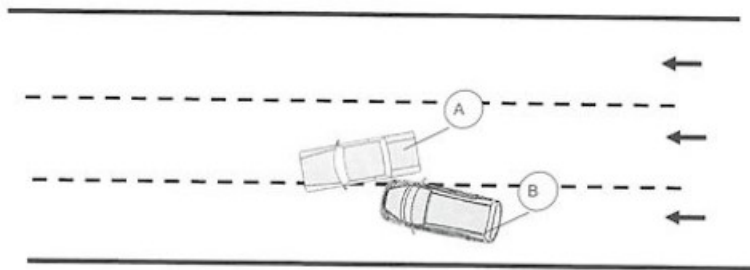
Restricted

Dear Hsiao Tong,

Our insured's statement:

Describe Circumstances of the Accident

MY VEHICLE WAS OVERTAKING VEHICLE B. WHEN I WAS ABOUT TO SHIFT INTO THE LEFT LANE, VEHICLE B SHIFTED RIGHT. SO TO AVOID VEHICLE B, I SWERVED TO THE RIGHT. BOTH VEHICLES THEN STOPPED FURTHER AHEAD TO EXCHANGE PARTICULARS, TOOK PHOTOS AND WE LEFT AFTERWHICH. NO ONE WAS INJURED.



Vehicle A: SKU6340M

Vehicle B: 46196MID

Thank you.

Regards,

Eng Huey Huey

Assistant Manager

Operations, Motor and Personal Lines

T: +65 6430 7921



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 30 September 2022 1:30 PM

To: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022

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Without Prejudice

Dear Sirs/Mdm,

Please let us have a copy of your client report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eng Huey Huey <hueyhuey.eng@income.com.sg>

Sent: Wednesday, 7 September 2022 2:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022

Restricted

Dear Hsiao Tong,

Please submit video footage.

Thank you.

Regards,

Eng Huey Huey

Assistant Manager

Operations, Motor and Personal Lines

T: +65 6430 7921



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 5 August 2022 11:16 am

To: Income Motor Dept <motor@income.com.sg>

Subject: Recovery Claim For MID46196 // NTUC Insured: SKU6340M // DOA: 22/06/2022

You don't often get email from chewht@lkkauto.com. [Learn why this is important](#)

Your Ref: To be advised

Without Prejudice

LKK Ref: CC2/MIDA22006981/p

M/s NTUC INCOME INS CO-OP LTD

Dear Sirs,

ACCIDENT INVOLVING MID46196 & SKU6340M ALONG PIE ON 22/06/2022

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

| | |
|------------------------------|------------------|
| 1. Cost of Repair (MID46196) | \$ 926.35 |
| 2. LTA Search Fee | \$ 7.45 |
| TOTAL | \$ 933.80 |

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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