

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 14 July 2023 8:44 AM  
**To:** CHAN BO WEN, MARCUS (MINDEF)  
**Cc:** 'HO AIK SENG, DENNIS (MINDEF)'; 'SHETH AADIT SACHIN (MINDEF)'; 'KURT RAPHAEL KOH JIN (MINDEF)'; Olivia Lau (LKKAuto)  
**Subject:** RE: [Seek Mandate for Recovery Claim] - Case MID 46196 // IOD: CY 22/MID46196/220622/0025  
**Attachments:** MID46196 OFFER LETTER & DV.docx

Dear Sirs,

Please be informed that third party insurer, INCOME INSURANCE LIMITED agreed to settled our claim as follows: -

	Our Claim Amount
1. Cost of Repair (MID46196)	\$ 926.35
2. LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 933.80</b>

We attached here with the following for your easy reference: -

- OFFER LETTER + DV from INCOME INSURANCE LIMITED.

Please assist to sign on DV and return to us for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, June 6, 2023 12:26 PM  
**To:** 'EDWIN KANG WEE HUAT (MINDEF)' <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; SHETH AADIT SACHIN (MINDEF) <Sheth\_Aadit\_Sachin@defence.gov.sg>; KURT RAPHAEL KOH JIN (MINDEF) <Kurt\_Raphael\_Koh\_Jin@defence.gov.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** RE: [Seek Mandate for Recovery Claim] - Case MID 46196 // IOD: CY 22/MID46196/220622/0025

Dear Sirs,

We have submitted our claim against INCOME INSURANCE LIMITED and they have offered at 90% as per Motor Accident Guide (MAG) SCENARIO 20. The summary of claim is as follows: -

	Our Claim Amount	OFFER FROM TP INSURER	
1. Cost of Repair (MID46196)	\$ 926.35		\$ 926.35
		@ 90%	\$ 833.72
2. LTA Search Fee	\$ 7.45		\$ 7.45
<b>TOTAL</b>	<b>\$ 933.80</b>		<b>\$ 841.17</b>

We attached here with the following for your easy reference: -

- MAG Scenario 20.
- OFFER LETTER + DV from INCOME INSURANCE LIMITED.

Please confirm if SAF is agreeable to the offer of **\$841.17** from 3<sup>rd</sup> party insurer. If offer is not acceptable, we will revert back to 3<sup>rd</sup> party insurer with our proposal.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** EDWIN KANG WEE HUAT (MINDEF) <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>

**Sent:** Thursday, August 4, 2022 2:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO Aik Seng Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; SHETH AADIT SACHIN (MINDEF) <[Sheth Aadit Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** Re: [Seek Mandate for Recovery Claim] - Case MID 46196 // IOD: CY 22/MID46196/220622/0025

Message Classification: Official Closed

Ok approved, please proceed

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, August 4, 2022 10:58:46 AM

**To:** EDWIN KANG WEE HUAT (MINDEF) <[KANG Wee Huat Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>

**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO Aik Seng Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>; SHETH AADIT SACHIN (MINDEF) <[Sheth Aadit Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** [Seek Mandate for Recovery Claim] - Case MID 46196 // IOD: CY 22/MID46196/220622/0025

Message Classification: Official Closed

Dear Maj Edwin,

We refer to the above matter.

According to SAF's accident report, the accident was caused by the negligence of civilian driver by cutting into our SAF's lane and collided onto MID46196. We are intending to submit recovery claim against the insurer of SKU6340M, M/s NTUC INCOME INS CO-OP LTD.

The summary of claim is as follows: -

	Our Claim Amount
1. Cost of Repair (MID46196)	\$ 926.35
2. LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 933.80</b>

Enclosed herewith : -

- MID46196 relevant documents.

Kindly let us have your approval.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>

**Sent:** Wednesday, 3 August 2022 10:35 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** EDWIN KANG WEE HUAT (MINDEF) <[KANG\\_Wee\\_Huat\\_Edwin@defence.gov.sg](mailto:KANG_Wee_Huat_Edwin@defence.gov.sg)>; SHETH AADIT SACHIN (MINDEF) <[Sheth\\_Aadit\\_Sachin@defence.gov.sg](mailto:Sheth_Aadit_Sachin@defence.gov.sg)>

**Subject:** RE: Case MID 46196

Message Classification: Official Closed

Hi Hsiao Tong,

The attached is the FCOR for MID 46196. Tks.

Regards,

DENNIS HO  
TA INVESTIGATION WO  
HQ TPT/ SAFETY BR  
63074511  
91763064

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** 22 July, 2022 11:14 AM  
**To:** JORDAN TAN RUI (MINDEF) <[Jordan\\_Tan\\_Rui@defence.gov.sg](mailto:Jordan_Tan_Rui@defence.gov.sg)>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>  
**Subject:** RE: Case MID 46196

Message Classification: Official Closed  
Hi Aadit,

Received with thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** JORDAN TAN RUI (MINDEF) <[Jordan\\_Tan\\_Rui@defence.gov.sg](mailto:Jordan_Tan_Rui@defence.gov.sg)>  
**Sent:** Thursday, 21 July 2022 4:29 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <[HO\\_Aik\\_Seng\\_Dennis@defence.gov.sg](mailto:HO_Aik_Seng_Dennis@defence.gov.sg)>  
**Subject:** Case MID 46196

Message Classification: Official Closed  
Hi Hsiao Tong,

This is CPL Aadit from HQ TPT – Safety Branch.

Attached below is the IOD and Case file for MID 46196.

Thanks,  
CPL Aadit

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