

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 21 July 2022 5:09 PM
To: wah hong motors & credit pte ltd; assignments
Subject: RE: SNM22D205067/C02/GBL2376R/CHUNGPW - FW: Liability Check - Accident involving vehicle no. GBG3825G and GBL2376R on 19/07/2022

Without Prejudice, Save as to Costs

Dear Sirs

We regret that we are unable to advise on liability at this juncture as we are still investigating into the matter.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Thursday, July 21, 2022 4:05 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D205067/C02/GBL2376R/CHUNG PW - FW: Liability Check - Accident involving vehicle no. GBG3825G and GBL2376R on 19/07/2022

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Dear Adeline,

We would like to appoint LKK to survey the vehicle. Kindly advise us the liability for the accident.

On 21-Jul-22 3:28 PM, Adeline Chng wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D205067 C02/ GBL2376R /Chngpw
Your reference: GBG3825G

Dear Sirs

ACCIDENT INVOLVING GBL2376R & GBG3825G ON 19/07/2022

We refer to your email of 20/07/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Thursday, July 21, 2022 2:38 PM

To: Adeline Chng [<adeline.chng@sg.cntaiping.com>](mailto:adeline.chng@sg.cntaiping.com); motor@wahhong.sg

Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: SNM22D205067/C02/GBL2376R/CHUNGPW - FW: Liability Check - Accident involving vehicle no. GBG3825G and GBL2376R on 19/07/2022

Dear Adeline,

Please conduct PRS for GBG3825G.

OIC – Adeline Chng - 63896155

**** Kindly quote our reference number for future correspondences.**

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Wednesday, 20 July 2022 5:33 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check - Accident involving vehicle no. GBG3825G and GBL2376R on 19/07/2022

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Dear Sir/Madam,

Please refer to the above subject and we are acting for the owner of GBG3825G against your insured vehicle GBL2376R.

Kindly update us that your insured GBL2376R file the report on the mention accident?

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report and Video Footage for your perusal.

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Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

[Tel: \(65\) 67737377](tel:6567737377)
Website: www.wahhong.sg
Mail : motor@wahhong.sg

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Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

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Mail : motor@wahhong.sg

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