

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 26 July 2022 11:28 AM
To: 'Claims'; SUR; Adrian Ling (LKKAUTO)
Subject: RE: OD CLAIM FOR SMU 9734 S, DOA:16/07/2022

Dear Nadia / Kee Siang,

As instructed by our client , please proceed to repair the insured vehicle **SMU 9734S, (Excess \$1,100.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 26 July 2022 9:05 AM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMU 9734 S, DOA:16/07/2022

Dear Claims Team,

On behalf of Kee Siang.

Please advise on claim approval urgently.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

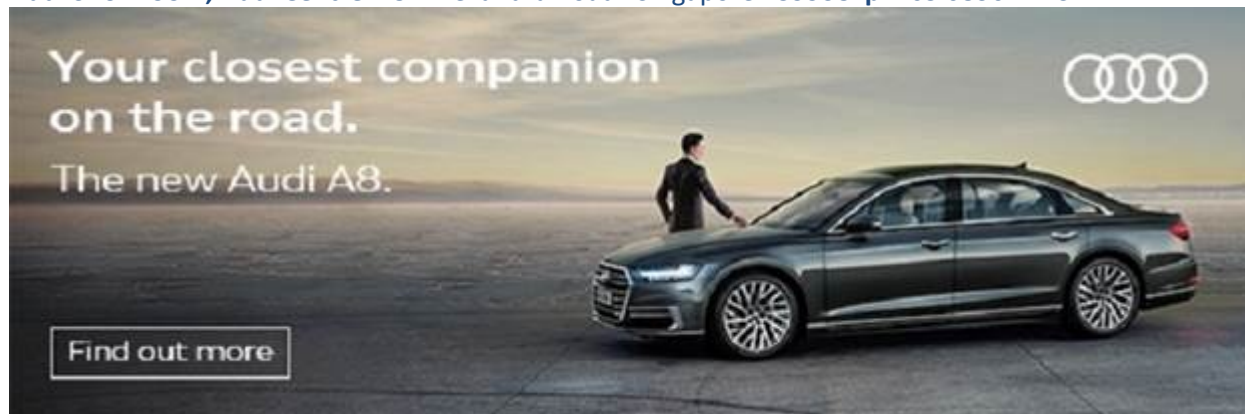
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 23 July 2022 9:21 AM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMU 9734 S, DOA:16/07/2022

Dear All,

On behalf of Service Advisor: Kee Siang.

Kindly advise on repair approval urgently.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

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From: Nora Khai PA <nora.khai@premiumauto.com.sg>

Sent: Thursday, 21 July 2022 3:54 PM

To: claims@premiumauto.com.sg; '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>

Subject: RE: OD CLAIM FOR SMU 9734 S, DOA:16/07/2022

Dear All,

Survey being done today. Approval status please.

Thank you.

Kind Regards,
Norah Khai
Claims Manager

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, July 18, 2022 7:09 PM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMU 9734 S, DOA:16/07/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 21/07/2022 @ Ubi. Owner waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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